Public Document Pack



Committee: Executive

Date: Monday 2 September 2019

Time: 6.30 pm

Venue Bodicote House, Bodicote, Banbury, OX15 4AA

Membership

Councillor Lynn Pratt

Councillor Barry Wood (Chairman)
Councillor Colin Clarke
Councillor John Donaldson
Councillor Andrew McHugh

Councillor G A Reynolds (Vice-Chairman)
Councillor Ian Corkin
Councillor Tony Ilott
Councillor Richard Mould
Councillor Dan Sames

AGENDA

1. Apologies for Absence

2. Declarations of Interest

Members are asked to declare any interest and the nature of that interest that they may have in any of the items under consideration at this meeting.

3. Petitions and Requests to Address the Meeting

The Chairman to report on any requests to submit petitions or to address the meeting.

4. **Minutes** (Pages 1 - 4)

To confirm as a correct record the Minutes of the meeting held on 15 July 2019.

5. Chairman's Announcements

To receive communications from the Chairman.

6. Council Tax Reduction Scheme and Council Tax Discounts 2020-2021 (Pages 5 - 32)

Report of the Executive Director Finance (Interim)

Purpose of report

To provide members with a review of Council Tax discounts and to seek approval to recommend the proposed level of Council Tax discounts for the 2020-2021 financial year to Council.

To provide an update on the Council Tax Reduction Scheme for 2019-2020 and to outline options for a Council Tax Reduction Scheme for 2020-2021

To seek approval to consult on the recommended option.

Recommendations

The Executive is recommended:

- 1.1 To note the contents of the report and any financial implications for the Council.
- 1.2 To consider the options for a Council Tax Reduction Scheme for 2020-2021 and to recommend option(s) for a full consultation process to be undertaken.
- 1.3 To review the proposed level of Council Tax discounts and premiums for 2019-2020 and make recommendations to Council as follows:
 - Retain the discount for second homes at zero.
 - Retain the discount for empty homes (unoccupied and substantially unfurnished) at 25% for 6 months and thereafter at zero.
 - Retain the discount for empty homes undergoing major repair at 25% for 12 months and thereafter at zero.
 - Retain the empty homes premium of an additional 100% for properties that have remained empty for more than 2 years.

7. **Car Parking Review** (Pages 33 - 70)

Report of Assistant Director: Environmental Services

Purpose of report

To present to Executive the work of the Overview & Scrutiny Committee in developing a car parking strategy with an action plan.

Recommendations

The Executive is recommended:

1.1 To note the work of the Overview & Scrutiny Committee in developing a Car Parking Strategy

- 1.2 To support the development of a Car Parking Strategy by approving the draft strategy and action for public consultation
- 1.3 To consider the proposed Car Parking Strategy & Car Parking Action Plan again later in the municipal year following consideration of comments from the public consultation.

8. Monthly Performance, Risk and Finance Monitoring Report - July 2019 (Pages 71 - 116)

Report of Executive Director: Finance (Interim) and Assistant Director: Performance and Transformation

Purpose of report

This report summarises the Council's Performance, Risk and Finance monitoring position as at the end of each month.

Recommendations

The Executive is recommended:

1.1 To note the monthly Performance, Risk and Finance Monitoring Report.

9. Urgent Business

The Chairman to advise whether they have agreed to any item of urgent business being admitted to the agenda.

Information about this Agenda

Apologies for Absence

Apologies for absence should be notified to democracy@cherwellandsouthnorthants.gov.uk or 01295 221589 prior to the start of the meeting.

Declarations of Interest

Members are asked to declare interests at item 2 on the agenda or if arriving after the start of the meeting, at the start of the relevant agenda item.

Local Government and Finance Act 1992 – Budget Setting, Contracts & Supplementary Estimates

Members are reminded that any member who is two months in arrears with Council Tax must declare the fact and may speak but not vote on any decision which involves budget setting, extending or agreeing contracts or incurring expenditure not provided for in the agreed budget for a given year and could affect calculations on the level of Council Tax.

Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

This agenda constitutes the 5 day notice required by Regulation 5 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 in terms of the intention to consider an item of business in private.

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Please ensure that any device is switched to silent operation or switched off.

Queries Regarding this Agenda

Please contact Natasha Clark, Democratic and Elections natasha.clark@cherwellandsouthnorthants.gov.uk, 01295 221589

Yvonne Rees Chief Executive

Published on Thursday 22 August 2019

Cherwell District Council

Executive

Minutes of a meeting of the Executive held at Bodicote House, Bodicote, Banbury, OX15 4AA, on 15 July 2019 at 4.30 pm

Present: Councillor Barry Wood (Chairman), Leader of the Council

Councillor Colin Clarke, Lead Member for Planning

Councillor Ian Corkin, Lead Member for Customers and

Transformation

Councillor John Donaldson, Lead Member for Housing

Councillor Tony llott, Lead Member for Financial Management

and Governance

Councillor Andrew McHugh, Lead Member for Health and

Wellbeing

Also Councillor Sean Woodcock, Leader of the Labour Group

Present: Councillor Andrew Beere

Councillor Barry Richards

Apologies Councillor G A Reynolds, Deputy Leader of the Council for Councillor Richard Mould, Lead Member for Performance

absence: Councillor Lynn Pratt, Lead Member for Economy,

Regeneration and Strategy

Councillor Dan Sames, Lead Member for Clean and Green

Officers: Yvonne Rees, Chief Executive

Karen Edwards, Deputy Director Human Resources

Nick Graham, Director of Law and Governance / Monitoring

Officer

Dominic Oakeshott, Assistant Director (Interim) - Finance

Joanne Kaye, Strategic Business Partner Leanne Lock, Strategic Business Partner

Natasha Clark, Governance and Elections Manager

24 Declarations of Interest

There were no declarations of interest.

25 **Minutes**

The minutes of the meeting held on 1 July 2019 were agreed as a correct record and signed by the Chairman.

26 Chairman's Announcements

There were no Chairman's announcements.

27 Urgent Business

There were no items of urgent business.

28 Exclusion of the Press and Public

The Chairman advised the Committee that it had been anticipated the subsequent agenda item would be restricted, however in drafting the report officers had determined that this was not required. It was therefore not necessary to exclude the press and public.

29 **Joint Senior Leadership Posts**

The Deputy Director – Human Resources submitted a report to consider proposed changes to the Senior Management structure and the creation of joint Leadership roles between Cherwell District Council and Oxfordshire County Council.

Resolved

- (1) That the proposed change to the Senior Management Structure be endorsed.
- (2) That the proposals to appoint two senior joint posts so as to facilitate further joint working between Oxfordshire County Council and Cherwell District Council be noted.
- (3) That the Joint Shared Services and Personnel Committee be requested to convene as soon as practicable to approve the proposed management structure and to proceed with the recruitment and appointment of the most suitable candidate.
- (4) That the salary package for two Joint Corporate Director roles be approved.

Reasons

The recommendations in this report seek to address immediate issues in the CDC and OCC management team and build the opportunity to further develop and enhance the skills and capacity of the joint senior leadership team for both authorities.

Alternative options

Option 1: Not to agree the proposed senior leadership changes and creation of joint leadership posts. This is rejected as the recommendations for a new

Executive - 15 July 2019

| structure | seek to | stabilise | the seni | or manag | gement | arrangen | nents at | CDC | and |
|-----------|---------|-----------|----------|----------|--------|----------|----------|-----|-----|
| OCC. | | | | | | | | | |

| • | he meeting ended at 4.45 pm | |
|---|-----------------------------|--|
| | Chairman: | |
| | Date: | |



Cherwell District Council

Executive

2 September 2019

Council Tax Reduction Scheme and Council Tax Discounts 2020-2021

Report of the Executive Director Finance (Interim)

This report is public

Purpose of report

To provide members with a review of Council Tax discounts and to seek approval to recommend the proposed level of Council Tax discounts for the 2020-2021 financial year to Council.

To provide an update on the Council Tax Reduction Scheme for 2019-2020 and to outline options for a Council Tax Reduction Scheme for 2020-2021

To seek approval to consult on the recommended option.

1.0 Recommendations

The Executive is recommended:

- 1.1 To note the contents of the report and any financial implications for the Council.
- 1.2 To consider the options for a Council Tax Reduction Scheme for 2020-2021 and to recommend option(s) for a full consultation process to be undertaken
- 1.3 To review the proposed level of Council Tax discounts and premiums for 2019-2020 and make recommendations to Council as follows:
 - Retain the discount for second homes at zero.
 - Retain the discount for empty homes (unoccupied and substantially unfurnished) at 25% for 6 months and thereafter at zero.
 - Retain the discount for empty homes undergoing major repair at 25% for 12 months and thereafter at zero.
 - Retain the empty homes premium of an additional 100% for properties that have remained empty for more than 2 years.

2.0 Introduction

- 2.1 In December 2018 members approved a Council Tax Reduction Scheme (CTRS) for Cherwell District Council for the financial year 2019-2020. The scheme remained the same as in 2018-2019 and mirrored the previous Council Tax Benefit scheme.
- 2.2 The scheme for pensioners is set nationally and pensioners have not seen any change to the support they receive.
- 2.3 The Council Tax Reduction scheme is based on a fixed cash grant of approximately 90% of the previous Council Tax Benefit subsidy. This gives a funding shortfall for Cherwell of £742,430.
- 2.4 The funding shortfall is mostly offset by the changes to locally set Council Tax Discounts and premiums.

3.0 Report Details

Position so far

Council Tax Reduction Scheme

3.1 As the funding for CTRS is a fixed cash grant the cost of any increase in the level of demand will be borne by the Council. The Council Tax Reduction caseload has been monitored and there has been a slight decrease in the number of live cases from 6,607 in July 2018 to 6,457 in June 2019. This may be because people claiming Universal Credit are less likely to make a separate claim for Council Tax Reduction. We are currently working with DWP and other stakeholders to establish if this is the case and if so what can be done to support customers who may not be receiving support that they are entitled to.

Impact on Parish Councils

3.2 Members may recall that the regulations for calculating the Council Tax Base were amended to reflect the Council Tax Reduction Scheme and had the effect of reducing the tax base for the billing authority, major preceptors and the Police and Crime Commissioner for Thames Valley and local preceptors. This is because Council Tax Reduction is a discount rather than a benefit and therefore the Council does not collect the full amount of Council Tax from tax payers who qualify for Council Tax Reduction. The impact of the reduced tax base was mitigated in part by changes made to discounts and exemptions. As this will be the seventh year of a Council Tax Reduction Scheme, parish councils should now have a clear understanding of the impact of CTRS on their parish tax base.

Impact of the changes to discounts and exemptions

3.3 Members will also recall that the Local Government Finance Act 2012 abolished certain exemptions with effect from 1st April 2013 and replaced them with discounts which can be determined locally.

- 3.4 Council determined that furnished chargeable dwellings that are not the sole or main residence of an individual (i.e. second homes) should no longer receive a discount. They had previously received a discount of 10%. If the Council continues to set the discount at zero it is estimated that this will result in additional income of £91,053 for the 2020-2021 financial years.
- 3.5 Council also determined that the discount in respect of unoccupied and substantially unfurnished properties should be reduced to 25% for a period of six months and thereafter to zero. As at July 2018 it is estimated that the additional income from this will be £353,186 on our current forecasted number of dwellings affected.
- 3.6 Council further exercised its discretion to determine that chargeable dwellings which are vacant and undergoing major repair work to render them habitable should be given a discount of 25% for a period of 12 months. This is expected to result in additional income of £14,974 on our current forecasted number of dwellings affected.
- 3.7 Prior to 1 April 2013 billing authorities could charge up to a maximum of 100% Council Tax on dwellings that have been empty for more than two years. From April 2013 local authorities were given the powers to charge a premium of up to 50% of the council tax payable. New legislation was introduced in April 2019 which allows for 100% Empty Homes Premium to be levied and this was agreed by members in December 2018. The projected income for 2020-2021 from charging an Empty Homes Premium is £308,835 on our current forecasted number of dwellings affected.

Impact of Council Tax Reduction Scheme on collection rates

3.8 A Council Tax collection rate of 98.27% was achieved for 2018-2019 which was an improvement on the collection rate for the financial year 2017-2018 of 97.87%. Collection rates for the first two months of the 2019-2020 are also on target. In considering the Council Tax Reduction Scheme for 2019-2020 members should be mindful that any changes to the scheme that reduce entitlement to CTRS could have an adverse impact on collection rates and cost of collection.

Council Tax Reduction Scheme 2020-2021

- 3.9 Members will be aware that the national 10% reduction in government funding for Council Tax Reduction Schemes over the last six years has been offset in part by the additional income generated by changes to discounts and exemptions.
- 3.10 The Government has not yet released indicative funding figures for 2019-2020. For the purposes of calculating the new Council Tax Reduction scheme for 2019-2020 an assumption has been made that funding will remain at the reduced rate.

New landscape

3.11 Since the introduction of Council Tax Reduction Scheme for 2019-2020 a number of welfare reform changes have been applied to Housing Benefit. This means that the Housing Benefit administration is increasingly different from our local CTR scheme. This causes confusion for both residents and officers as the award criteria diverge and this will only increase as Housing Benefit is replaced by Universal Credit for

- working age customers. Our scheme is becoming more confusing the administer for our customers and therefore is less "fit for purpose".
- 3.12 Universal Credit (UC) Full Service has been rolled out in the Cherwell district area from November 2017. There are currently 3,549 claimants in Cherwell on UC and this is expected to increase by at least 80 people per week moving forward. As people move to UC the Housing Benefit caseload is expected to reduce. In Cherwell the Housing Benefit caseload has reduced from 8282 in November 2017 to 7388 in May 2019. Any future CTR scheme will need to cater for a mixed set of customer circumstances: those on HB and those on UC who may experience frequent updates to their Council Tax Reduction as a result of changes to their Universal Credit. Officers will need to work with colleagues in Revenues to support these customers.
- 3.13 UC is based on real time information. This means that any change in income generates a change in circumstance for Council Tax Reduction claims through data files received from DWP. Around 16,500 change files were received for Cherwell in 2018-2019 (over 300 a week) which under the current CTR scheme all resulted in reassessment of CTR entitlement. This is increasing the workload for the Benefits team but, more importantly, residents are receiving multiple Council Tax demands which is not only very confusing but also does not allow people to budget effectively adding additional stress and worry to those already managing on a low income.
- 3.14 At their meeting on 4 June 2019 members of Budget Planning Committee requested that some financial modelling be carried out on the option of a new banded scheme which would allow for a move towards a less complex scheme that is more adaptable to Universal Credit and that ensures that support is given to those residents who need it. Although savings are not the main driver for considering this change it would mitigate against expected increases in administration costs under UC.
- 3.15 At their meeting on 24 July 2019, Budget Planning Committee received a report outlining the options including that of a banded scheme and a presentation on the option of a banded scheme (a copy of which is attached at Appendix A of this report). Members of this Committee recognised that, although the banded scheme does continue to offer support to our most vulnerable residents, the financial modelling shows that there are winners and losers under an income banded scheme. Members therefore wanted assurance that a full consultation exercise would be carried out.
- 3.16 Members of Budget Planning Committee recommended to Executive (for consultation purposes only) the option of a banded scheme. If agreed a full consultation process will begin in September 2019 and a report on the results of the consultation will be considered by Budget Planning Committee in October 2019.
- 3.17 It is important that we continue to support those of working age who may be affected by any change in the scheme and, as such, members of Budget Planning Committee have also recommended that Executive consider a fund be agreed to help those people most affected by any changes to the scheme.

Options

Option 1 (recommended by Budget Planning committee) –A new banded income CTR scheme for those of working age.

This is an income-banded scheme which will assess the maximum level of Council Tax Reduction based on the net income of the applicant and household members.

The main principles of the scheme are as follows:

- If the applicant or partner is in receipt of one of the main passported benefits (Income Support, Job Seeker's Allowance Income Based and Income Related Employment and Support Allowance or receiving War Widows or War Disablement Pensions they will automatically be placed in the highest band of the scheme and will receive 100% support.
- Working age households will receive a discount, depending on their level of income and the band that they fall into.
- Under this scheme, as part of our ongoing commitment to support disabled people, we will continue to disregard Disability Living Allowance, Personal Independence Payments, War Disablement Benefits and will also continue to disregard Child Benefit and child maintenance.
- As highlighted earlier in this report the introduction of Universal Credit and Real Time Information files means that customers can experience frequent changes in their Council Tax Reduction which in turn impacts on the amount of Council Tax payable. This makes budgeting for households more of a challenge and is impacting on our ability to collect Council Tax. A banded scheme will be simpler for residents to understand and any future changes to the value of awards can be achieved by simply adjusting the banding thresholds. This will also mean that residents will experience less change in their Council Tax Reduction and will reduce the number of letters and Council Tax demands.
- The proposed model has a re-distribution effect from households in higher Council Tax bands to those in lower Council Tax bands.
- Savings are not the main driver for this change. The scheme offers only a very small reduction in costs and it is likely to result in administrative savings.

Option 2 – No change to current local Council Tax Reduction scheme or Council Tax discounts and uprating the Council Tax Regulations in line with DWP annual uprating.

The 'change nothing' approach would mean retaining the current Council Tax Reduction Scheme. The only change required would be the minor changes to the Regulations. This option was not recommended by as it would continue the move further away from the Housing Benefit and Universal Credit legislation which as outlined earlier in this report is both confusing for residents and costlier for the Council.

Option 3 – Revised Council Tax Reduction scheme with current Council Tax Discounts

This option could include reducing support for working age people and would mean that all working age claimants would have to pay a percentage of their Council Tax liability regardless of their circumstances. Percentages of 100%, 91.5%, 90%, 85% and 80% behave been modelled. This is effectively like Option 2 but with differing levels of support for our residents. This option was not recommended as it would offer reduced levels of support to vulnerable residents who may also be impacted by wider welfare reforms. Also, as with Option 2this option would mean that the CTR scheme is increasingly different to the Housing Benefit legislation and this will only increase as Universal Credit replaces Housing Benefit. This leads to confusion for residents who will receive multiple bills and is administratively more of a burden for the Council.

Option 4 – To retain the current Council Tax Reduction scheme but to introduce a tolerance figure, whereby claims are not amended unless the change in income is over a set amount. No change to Council Tax Discounts

This option was not recommended as it would also mean that the CTR scheme is increasingly different to the existing Housing Benefit and Universal Credit legislation and although fewer changes would be actioned it would be confusing for residents and the administrative burden would remain.

Financial Summary of options 2-4

| | 100% of Council Tax liability | 91.5% of Council tax liability | 90% of Council tax liability | 85% of Council tax liability | 80% of Council tax liability |
|--|-------------------------------------|--------------------------------------|---------------------------------|------------------------------|------------------------------|
| | | | | | |
| Overall funding loss to CDC | 742,430 | 742,430 | 742,430 | 742,430 | 742,430 |
| Second homes income | -91,053 | -91,053 | -91,053 | -91,053 | -91,053 |
| Empty homes income with discount of 25% for 6 months | -353,186 | -353,186 | -353,186 | -353,186 | -353,186 |
| Uninhabitable homes discount of 25% for 12 months | -14,974 | -14,974 | -14,974 | -14,974 | -14,974 |
| Long term empty premium at 50% | -308,835 | -308,835 | -308,835 | -308,835 | -308,835 |
| Reduction in expenditure | 0 | | | | |
| based on % liability | | -413,785 | -486,378 | -727,420 | -966,068 |
| Total funding gap/additional income | -25,618 | -439,403 | -511,996 | -753,038 | -991,686 |
| Funding gap/additional income for CDC based on 7% | -1,793 | -30,758 | -35,840 | -52,713 | -69,418 |

4.0 Conclusion and Reasons for Recommendations

- 4.1 From April 2013 Council Tax Benefit was abolished and replaced with a local Council Tax Reduction Scheme. The Council is required to agree a scheme based on the reduced level of funding from Government
- 4.2 Members are now required to consider the options contained in this report and to approve a consultation process to begin in September 2019. The results of the consultation process will be received by members of Budget Planning Committee at their meeting on 29 October 2019 and by Executive on 4 November 2019.

5.0 Consultation

There is a requirement to consult with the public, major preceptors and other parties who may have an interest in the Council Tax Reduction Scheme on any material changes to the scheme. This is not considered to include changes for annual uprating in accordance with Government Regulations.

Appendix B of this report shows the timetable for consultation with all affected parties.

Consultation has already taken place with members of Budget Planning Committee.

6.0 Alternative Options and Reasons for Rejection

6.1 The following alternative options have been identified and rejected for the reasons as set out below.

Option 1: To not recommend any of the options for a scheme for 2019-2020. This would have financial implications for the Council and those residents affected by Welfare Reform.

Option 2: To decrease the level of support to Working Age claimants. This would have an impact on some of the most vulnerable residents in the district and may significantly impact on collection rates.

7.0 Implications

Financial and Resource Implications

7.1 See table contained in this report.

Comments checked by:

Dominic Oakeshott, Assistant Director Finance (Interim), dominic.oakeshott@cherwell-dc.gov.uk

Legal Implications

7.2 The Council is required to review its Council Tax Reduction Scheme on an annual basis and if it determines to make changes then it must consult on the revised scheme. Failure to do so will adversely affect the reputation of the Council and will have a financial implication for residents as well as exposing the Council to potential challenge for failing to comply with the legislative requirements of the Local Government Finance Act 1992.

Comments checked by: Richard Hawtin, Solicitor, 01327 322125 Richard.hawtin@cherwellandsouthnorthants.gov.uk

8.0 Decision Information

Key Decision

Financial Threshold Met: Not applicable

Community Impact Threshold Met: Not applicable

Wards Affected

ΑII

Links to Corporate Plan and Policy Framework

This links to the Council's priority of sound budgets and a customer focused Council

Lead Councillor

Councillor Tony llott, Lead Member for Financial Management and Gvernance

Document Information

| Appendix No | Title | |
|-------------------------|--|--|
| Α | Presentation on Banded scheme | |
| В | Consultation timetable | |
| Background Paper | S | |
| None | | |
| Report Author | Belinda Green (Operations Director CSN Resources) | |
| Contact Information | Belinda Green: 01327 322182 | |
| mormation | Belinda.green@csnresources.co.uk | |



Revising Council Tax Reduction Scheme (CTRS) 2020-2021



Page 1

Current scheme

- Current scheme is based on the default scheme which is derived from the previous Council Tax Benefit scheme
- Based on a means tested assessment
- Maximum award for working age is 100%
- > Scheme must be agreed each year.
- > Those of pension age continue to be protected.

Why review the scheme?

- Landscape has changed hugely since the introduction of CTRS in 2013
- Reduction in Administration grant around 37% by 2019
- → Welfare reform changes Housing Benefit scheme increasingly different from our CTR scheme
 - Universal Credit rolled out in CDC from November 2017
 - Universal Credit is creating many changes to CTR leading to multiple demands and confusion



Page

Any new scheme must:

- Continue to protect those of pensionable age and also our more vulnerable residents
- Remain affordable within reducing resources
- Be practical to administer
- Not generate multiple Council Tax bills
- Provide opportunity for better collection levels by reducing the rebilling of Council Tax for UC customers.



Page 16

Income Banded Scheme Main principles

- Those of pensionable age will continue to receive maximum help based on their circumstances.
- Any applicant who receives a 'passported' benefit will automatically be placed in the most generous band. This will include those on War Widows/War Disablement Pensions.
 - For other working age applicants an assessment will be carried out using income and capital of household compared to a needs allowance as now.
 - Look at any excess income figure and CTR will be awarded based band that the excess figure falls into
 - Ongoing commitment to support those who are disabled.

Income Bands Working Age on passported benefits

| | Group | Excess Income | CTR award |
|---------|-------------------------------|---------------|------------|
| Pag | Working age passported claims | | Up to 100% |
| \odot | Pension claims | | Up to 100% |

Income Bands Working Age Disabled

| | Excess Income | CTR award based on CT liability |
|---|--------------------------------|---------------------------------|
| | £0 - £4.99 | 100% |
| | £5 - £14.99 £15.00 - £29.99 | 95% |
| | | 87% |
| 9 | £30.00 - £49.99 | 80% |
| | £50.00 - £74.99 | 65% |
| | £75.00 - £99.00 | 42% |
| | £100 - £124.99 | 25% |
| | £125 upwards | 0% |



Income Bands Working Age with children

| | Excess Income | CTR award based on CT liability |
|-----|-----------------|---------------------------------|
| _ | £0 - £4.99 | 100% |
| age | £5 - £14.99 | 93% |
| | £15.00 - £29.99 | 83% |
| | £30.00 - £49.99 | 78% |
| | £50.00 - £74.99 | 59% |
| | £75.00 - £99.00 | 32% |
| | £100 - £124.99 | 25% |
| | £125 upwards | 0% |



Income Bands Working Age other

| | Excess Income | CTR award based on CT liability |
|--------|--------------------------------|---------------------------------|
| Page 2 | £0 - £4.99 | 96% |
| | £5 - £14.99 £15.00 - £29.99 | 85% |
| | £15.00 - £29.99 | 73% |
| 12 | £30.00 - £49.99 | 66% |
| | £50.00 - £74.99 | 42% |
| | £75.00 - £99.00 | 28% |
| | £100 - £124.99 | 18% |
| | £125 upwards | 0% |

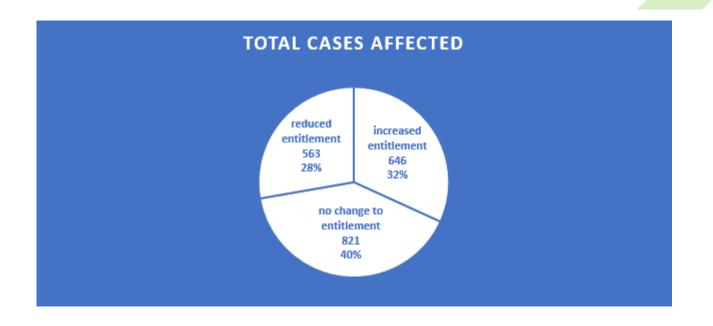


Summary of impact

- There are currently 2,619 CTR from those of pension age at a total cost of £2.8m. This will remain unchanged by the banded scheme proposal (normal caseload changes will happen)
- There are currently 1,724 residents on CTR based on passported benefits at a total cost of £2.1m. This will remain unchanged by the banded scheme (allowing for normal caseload changes)
- There are currently 2,071 other working age residents on CTR at a cost of just over £2,068,423.
- Under the banded scheme this expenditure will reduce very slightly with a saving of 0.06%

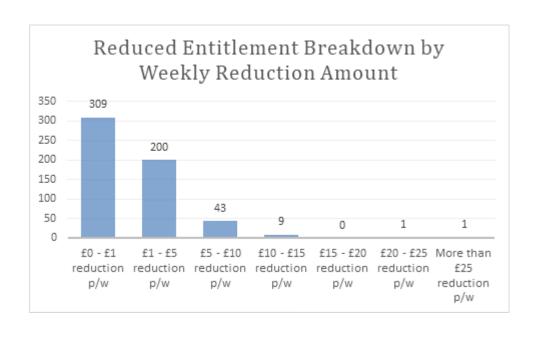


Summary of impact (Based on data as at June 2019)



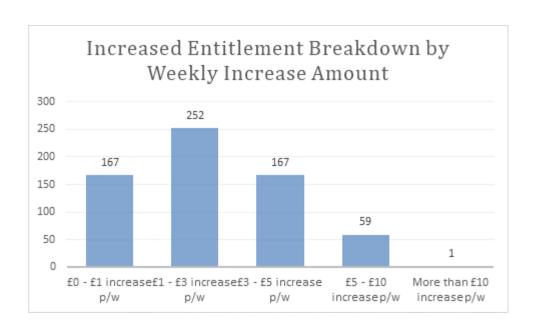


Breakdown of reductions in entitlement



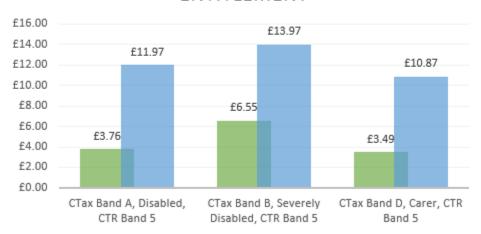


Breakdown of increases in entitlement



Summary of impact (weekly figures as at June 19)

MOST AFFECTED INCREASED ENTITLEMENT





Summary of impact (weekly figures as at June 2019)

MOST AFFECTED DECREASED ENTITLEMENT





Other banded schemes

- Income banded schemes have been introduced in a number of Local Authorities across the country.
- > Barnet Council introduced a banded scheme in 2019-2020 having had the default scheme since 2013. The main objectives for Barnet included creating savings, reducing work created by UC, creating a simpler scheme for residents. This is the first year of the scheme so no clear impacts as yet.
- > South Gloucestershire Council also have a banded scheme. They have 5 income bands starting at £0.00 to £120.00. All working age applicants have to pay at least 20% even if they are on passported benefits. Collection rates for CT 98.2% for last two years.
- Luton have a banded scheme and the driver was financial savings and ensuing that support was provided to the most vulnerable residents. Collection rates were 97% in 17-18 and 97.2% in 18-19.



Case Study 1

Miss A lives in Adderbury with her partner and 2 children. She lives in a Band B property and her Council Tax liability is £27.37 per week.

- The household has income of earnings of £397.32, Child Benefit (fully disregarded) and Child Tax Credit of £27.56. Total £424.88.
- With a needs allowance of £333.00 she has excess income of £91.88.
- Based on the current Council Tax Reduction Scheme Miss A has Council Tax Reduction award of £8.99 per week.
- Under the banded scheme she will be in band £75.00 £99.00
 32% (of £27.37) and entitled to £8.75



Case Study 2

Mrs C lives in Banbury in a band A property with a Council Tax liability of £18.42 per week. She has income of Universal Credit of £160 per week including housing costs of £87.38. She also receives Disability Living Allowance and higher rate DLA Mobility both of which are fully disregarded.

Under the current CTR scheme she receives 100% support at £18.42

Under the banded scheme she has no excess income and she would also receive 100% support at £18.42



Appendix B

Summary of consultation process

| Report considered by Executive | 2.9.18 | | |
|---|--|--|--|
| Consultation period starts | 3.9.19 | | |
| | | | |
| | | | |
| Consultation method | Dates | Officer | |
| Website information and consultation live | 3 rd Sept 19 to 8 th October 2019 | Belinda Green with communications and insight team | |
| Social media promotion | 3rd September and throughout process | Communications | |
| Drop-in session at Bodicote House | 3.9.19 1.10.19 | Mandy Emery and team | |
| Drop-in session at Kiddington | 30.9.19 | Mandy Emery and team | |
| Drop-in session at Bicester | 24.9.19 | Mandy Emery and team | |
| Consultation uptake check | | Nicola Leonard | |
| Consultation ends | 8.10.19 | | |
| Consultation results available | 15.10.19. | Nicola Leonard | |
| Report to Budget Planning Committee | 29 th October 2019 | Belinda Green | |
| Report to Executive | 4 th November 2019 | Belinda Green | |



Cherwell District Council

Executive

2 September 2019

Car Parking Strategy

Report of the Assistant Director: Environmental Services

This report is public

Purpose of report

To present to Executive the work of the Overview & Scrutiny Committee in developing a car parking strategy with an action plan.

1.0 Recommendations

The Executive is recommended:

- 1.1 To note the work of the Overview & Scrutiny Committee in developing a Car Parking Strategy
- 1.2 To support the development of a Car Parking Strategy by approving the draft strategy and action plan for public consultation
- 1.3 To consider the proposed Car Parking Strategy & Car Parking Action Plan again later in the municipal year following consideration of comments from the public consultation.

2.0 Introduction

- 2.1 Members of the Overview & Scrutiny Committee set up a Task and Finish Group to examine car parking. The car parking management contract with Apcoa had commenced in June 2017 and the performance of the new arrangements could be reviewed to help set the future strategy of car parking.
- 2.2 A number of Task and Finish meetings were held with the first meeting being 4 September 2018. Further meetings followed 9 October 2018 & 5 December 2018. A further meeting took place on 6 March 2019.
- 2.3 A wide range of issues were presented by officers including income, costs, the Apcoa contract, car parking usage, benchmarking charges against nearby towns and civil parking enforcement.

- 2.4 From Member suggestions and following consultations meetings with Banbury BID, Bicester Vision and Kidlington Parish Clerk a draft Car Parking Strategy with Action Plan has been developed
- 2.5 The proposed Car Parking Strategy with Action Plan are in the Appendices 1 & 2
- 2.6 A key part of the new strategy is to explore Civil Parking enforcement with Oxfordshire County Council, South Oxfordshire District Council and Vale of White Horse Council. A project team has been set up and a consultant to advise on the full range of implications, costs and risks is being appointed.
- 2.7 The Council has an enforcement arrangement with Thames Valley Police which runs until September 2019. This Council funds a PCSO, at £30k/year and a full time equivalent PCSO carries out traffic enforcement. Appendix 5 sets out the number of tickets issued. The intention is to continue with this arrangement until April 2021 to allow time to fully explore civil car parking enforcement

3.0 Report Details

- 3.1 This Council operates a large number of car parks in Banbury, Bicester and in Kidlington. They generate a substantial source of income, around £1.8 million per annum but there are also significant operating costs to ensure the car parks are operated safely and meet the needs of all the different users.
- 3.2 In June 2017 the operation of the car parks was outsourced to Apcoa for an initial five year period. The implementation of this new contract has meant some significant changes such as new car parking machines which not only allow card & contactless payment but also provide much more data on car parking usage.
- 3.3 These changes allowed elected members to review the successes of the new arrangements and to help set a new car parking strategy for the future.
- 3.4 Following four meetings of the Task and Finish group consultations meeting were set up with Banbury BID and Bicester Vision, The consultation slides are in Appendix 3 & Appendix 4.

4.0 Conclusion and Reasons for Recommendations

- 4.1 The Task and Finish group have considered the new car parking arrangement with Apcoa and have developed a proposed Car Parking Strategy and Action Plan.
- 4.2 The proposed strategy has now been brought forward to Executive. Following Executive member comments, a public consultation will take place and finally an equalities impact assessment will also be carried out. The final Strategy and Action Plan should come back to the Executive for final approval and adoption later in 2019/20.

5.0 Consultation

Banbury BID Bicester Vision Kidlington Parish Clerk Overview & Scrutiny Committee

6.0 Alternative Options and Reasons for Rejection

6.1 The following alternative options have been identified

Option 1: To recommend the continued development of the new Car Parking Strategy & Action Plan.

Option 2: To reject the Car Parking Strategy & Action Plan and ask officers to reconsider the strategy.

7.0 Implications

Financial and Resource Implications

7.1 Car Parking is a significant source of income to the Council. The proposed strategy has no immediate impact on this income but any changes will be considered in future business planning cycles.

Comments to be checked by: Kelly Wheeler Principal Accountant, 01327 32230, kelly.wheeler@cherwellandsouthnorthants.gov.uk

Legal Implications

7.2 There are no legal implications with the adoption of this strategy.

With outsourcing of the council's parking management service outsourced to Apcoa, officers have rightly liaised with that company in formulating the parking strategy it wishes to present to the Executive, which is the appropriate forum for approval.

Comments checked by:

Richard Hawtin, Team Leader: Non-contentious, Email: richard.hawtin@cherwellandsouthnorthants.gov.uk, Telephone: 01295 221695

Risk Implications

7.3 Car Parking can be an area of significant comment from users and businesses. It is important a balance exists between the different stakeholders and this strategy gives more visibility to the medium term car parking goals. The risks surrounding this will be managed as part of the services operational risk register and escalated to the Leadership Risk Register as and when necessary.

Comments checked by:

Louise Tustian, Acting Performance and Communications Manager, 01295 221786, Louise.Tustian@cherwell-dc.gov.uk

8.0 Decision Information

Key Decision

Financial Threshold Met No

Community Impact Threshold Met No

Wards Affected

ΑII

Links to Corporate Plan and Policy Framework

The car parking strategy seeks to make positive contributions to all three of Cherwell District Council's priorities as set out in its business plan: Clean, Green and Safe; Thriving Communities and Wellbeing; and, District of Opportunity and Growth.

Lead Councillor

Councillor Dan Sames, Lead Member for Clean and Green

Document Information

| Appendix No | Title | | | | |
|-----------------------------------|---|--|--|--|--|
| 1 | Proposed Car Parking Strategy | | | | |
| 2 | Proposed Action Plan | | | | |
| Presentation to Banbury BID | | | | | |
| 4 Presentation to Bicester Vision | | | | | |
| 5 Car Parking enforcement | | | | | |
| Background Paper | rs | | | | |
| None | | | | | |
| Report Author | Ed Potter, Assistant Director: Environmental Services | | | | |
| Contact | 0300 003 0105 | | | | |
| Information | ed.potter@cherwellandsouthnorthants.gov.uk | | | | |

CHERWELL DISTRICT COUNCIL

CAR PARKING STRATEGY 2019-2023

INTRODUCTION

This strategy sets out the Council's approach to the provision and development of car parking in the District. The strategy is supported by an Action Plan which sets out improvements that will be delivered in the short to medium term, and aspirations and principles for the longer term.

CURRENT PROVISION

Council's car parks

The Council holds a large portfolio of car parks. The purpose of each differs depending on its location and size. Some are intended to encourage short stays in central locations, others are aimed towards supporting commuters who need to park for the duration of a working day.

Whilst the Council provides a range of car parks to support the vitality of our town centres, there are also a significant number of car parks owned or managed by private operators for which the Council has no direct influence.

On-street car parking

Thames Valley Police are responsible for the enforcement of all on street parking restrictions. To assist in this process Cherwell District has funded a full time equivalent Police Community Support Officer (PCSO) to ensure parking enforcement across the district is carried out.

PRINCIPLES

We have identified a number of principles which will determine the way in which we make decisions about how to manage car parking in the district.

- Listen to residents and our communities and use their views to inform the council's approach to car park provision
- Protect the environment and character of our towns through the appropriate provision and design of car parks and management of on-street car parking
- Deliver value for money to all local tax payers from the council's car park assets
- Use our portfolio of car parks to provide for a range of parking needs

Car parks are used to enable a variety of different activities such as shopping trips, commuting to work and accessing town centre services and facilities. The factors influencing why drivers use certain car parks are complex and include: location; perception of safety and security; cost of parking; and, layout and accessibility. The length of time that drivers choose to park also varies depending on the nature of their trip. Therefore, we will consider carefully the purpose of each of our car parks and consider which type of activity they are intended to support and how we can best manage them to provide that purpose.

STRATEGIC OBJECTIVES

The strategic objectives, set out below, have been developed to ensure that the council's provision of car parking support the council's three priorities as identified in our Business Plan:

Protected, Clean and Green

By providing car parks that are safe and accessible we will support local businesses and residents. Our aim is to ensure our car parks are clean, safe & easily accessible. We will also consider how our car parks influence driver behaviour and can benefit the natural environment through measures that encourage sustainable transport.

- PCG 1: Maintain our car parks so they provide a safe place to park and discourage anti-social behaviour.
- PCG 2: Maintain our car parks to a high standard which contributes positively to the character of our town centres and provides a high quality experience for our customers.
- PCG 3: Play our part in responding to the increasing demand for electric charging points.

Thriving Communities and Well-being

We will use our car parks to enable and encourage residents and visitors to access the leisure, community and recreational activities in our town centres. We will ensure our car parks support those with additional physical needs. We will seek to address irresponsible and inconsiderate parking which disrupts the flow of traffic and appropriate use of pavements in our towns and villages.

- TCW 1: Design the lighting, layout and surfaces of our car parks so they support users with additional physical needs.
- TCW 2: Work with Oxfordshire County Council and other districts to improve the management of onstreet parking and parking restrictions.
- TCW 3: Seek ways in which our car parks can promote and support the leisure, community and recreational activities in our town centres.
- TCW 4: Ensure our car parks return to normal following weather events such as heavy snowfall

District of Opportunity and Growth

Our car parks play a fundamental role for people choosing to use the services and shops in our town centres. They also support the economy of our town centres by providing places for people to park while at their place of work. We will manage our car parks so they play a part in supporting the vitality of our towns.

DOG 1: Improve awareness of our car parks, and the valuable role they play in supporting our town centres, through improved promotion and marketing activities.

DOG 2: Review our car parking charges on a regular basis so they encourage maximum use of our car parks in a way that supports the needs of businesses, workers, shoppers and commuters whilst ensuring value for money for all tax payers is also achieved.

DOG 3: Ensure car parking capacity is considered as our urban centres grow

DOG 4: Ensure car parking services utilises new technologies where appropriate including in the areas of information & payment

DEVELOPMENT & REVIEW OF THE CAR PARKING STRATEGY

The development of this car parking strategy has involved a variety of different stakeholders. A task and finish panel of District Councillors and other key stakeholders with particular interests in the three urban centres such as Banbury BID & Bicester Vision have been involved in creating this strategy and the action plan.

In its creation, the strategy has been taken through the democratic process including the Overview & Scrutiny Committee, Executive Committee and will be subject to public consultation.





Appendix 2 Cherwell District Council Car Parking Action Plan

PCG 1 Maintain our car parking so they provide a safe place to park and discourage anti social behaviour

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|---------------------------------|---------------------------|---------------|---------------------|---------------|--------------------|
| 1 | Maintain our car parks so users | Ensure lighting standards | Survey during | 1. Carry out survey | Lead Member | Landscape & Street |
| | feel safe | are good and car parks | 19/20 | on lighting | Clean & Green | scene manager |
| | | are well lit | | 2 Action failed on | | |
| | | | | poor lighting | | |

PCG 2: Maintain our car parks to a high standard which contributes positively to the character of our town centres and provides a high quality experience for our customers

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|------------------------------------|-------------------------|----------------|---------------------|---------------|--------------------|
| 1 | Maintain our car parks so | Ensure car parks are | | | | |
| | visually and functionally they are | inspected regularly for | Produce | Programme of work | Lead Member | Landscape & Street |
| | easy to use | potholes, poor line | programme of | produced for | Clean & Green | scene manager |
| | | marking, damaged street | work Autumn | October 2019 to | | |
| | | furniture. | 19 for | secure any capital | | |
| | | Produce a programme of | implementation | funding. | | |
| | | work | in 20/21 | | | |
| | | | | Carry out revenue | Lead Member | Landscape & Street |
| | | | | work during Oct 19 | Clean & Green | scene manager |
| | | | | – March 20 | | |
| | | | | | | |
| | | | | Any capital work in | Lead Member | Landscape & Street |
| | | | | 2020/21 | Clean & Green | scene manager |
| | | | | | | |
| | | | | | | |

PCG 3 Play our part in responding to the increasing demand for electric charging points

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|--|--|--|---|------------------------------|-------------------------------------|
| 1 | Understand the demand for electric charging points | Develop a plan for installing electric charging points in appropriate car parks | Investigation and exploration of options during 2019 | Electric charging point plan developed By Dec 19 | Lead Member Clean & Green | Landscape & Street scene manager |
| | | Work with providers & possible partners for provision to meet anticipated need | Ongoing | Review annually | Lead Member Clean & Green | Landscape & Street scene manager |
| | | Investigate funding opportunities to support the installation of charging facilities | Ongoing | | Lead Member Clean & Green | Landscape & Street scene manager |

TCW1 Design the lighting, layout and surfaces of our car parks so they support users with additional physical needs

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|------------------------------|--------------------------|---------------|-------------------|-------------------|--------------------|
| 1 | Ensure lighting, layout and | 1 Survey car parks | Layout survey | Implementation of | Lead Member Clean | Landscape & Street |
| | surfaces are fit for purpose | especially from disabled | complete | improvements | & Green | scene manager |

spaces Mar 19

TCW2 Work with Oxfordshire County Council and other districts to improve the management of on-street parking and parking restrictions

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|------------------------------|--------------------------|---------------|--------------------|-------------------|--------------------|
| 1 | Work with Oxfordshire County | Active membership of | Commence | | Lead Member Clean | Landscape & Street |
| | Council & other partners on | Join Support financially | project April | | & Green | scene manager |
| | exploring Civil Parking | the | 19 | | | |
| | Enforcement options | | | | | |
| | | | Begin | Production of | Lead Member Clean | Landscape & Street |
| | | | feasibility | feasibility report | & Green | scene manager |
| | | | study and | | | |
| | | | develop | | | |
| | | | project plan | | | |
| | | | during Q2 | | | |

TCW3: Seek ways in which our car parks can promote and support the leisure, community and recreational activities in our town centres

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|-----------------------------|----------------------------|-----------|-------------------|-------------------|--------------------|
| 1 | Support events in our urban | Raise the awareness of | September | Identify possible | Lead Member Clean | Landscape & Street |
| | centres | Banbury & Bicester Town | 19 | locations | & Green | scene manager |
| | | Councils along with | | | | |
| | | Kidlington Parish Councils | | Discuss with | | |
| | | of space for banners to | | stakeholders who | Lead Member Clean | Landscape & Street |

| | support such events | have events | & Green | scene manager |
|--|---------------------|------------------|---------|---------------|
| | events | including Town & | | |
| | | Parish Councils | | |

TCW4: Ensure our car parks return to normal following weather events such as heavy snowfall

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|------------------------------|------------------------|---------------|-------------------|---------------|--------------------|
| 1 | Review adverse weather plans | Review gritting policy | Summer/Autumn | Develop and | Lead Member | Landscape & Street |
| | | | 2019 | implement revised | Clean & Green | scene manager |
| | | Identify priority for | | policy for winter | | |
| | | restoring capacity | | 2019/20 | | |
| | | following events | | | Lead Member | Landscape & Street |
| | | | | | Clean & Green | scene manager |
| | | | | | | |

DOG 1:: Improve awareness of our car parks, and the valuable role they play in supporting our town centres, through improved promotion and marketing activities

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|----------------------------------|----------------------------|-----------|---------------------|-------------------|--------------------|
| 1 | Improve the awareness of our car | Review signage to the car | During | Complete survey by | Lead Member Clean | Landscape & Street |
| | parks | parks so our car parks are | 2019/20 | September 2019 | & Green | scene manager |
| | | easy to find | | | | |
| | | |) | Install additional | Lead Member Clean | Landscape & Street |
| | | | | signage if required | & Green | scene manager |
| | | | | | | _ |

DOG 2: Review our car parking charges so they encourage maximum use of our car parks in a way that supports the needs of businesses, workers, shoppers and commuters whilst ensuring value for money for all tax payers

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|--|--|-----------|---|------------------------------|----------------------------------|
| 1 | Ensure our car parking charges are competitive | Benchmark annually our charges against surrounding towns | Annually | Review for each business planning cycle | Lead Member Clean & Green | Landscape & Street scene manager |
| 2 | Ensure a good balance of ultra short, short and long stay spaces exist | Review balance of spaces across urban centres | September | | Lead Member Clean & Green | Landscape & Street scene manager |

DOG 3: Ensure car parking capacity is considered as our urban centres grow

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|--------------------------------|----------------------------|-----------|------------|-------------------|--------------------|
| 1 | Monitor usage of car parks to | Identify areas of capacity | Summer 19 | | Lead Member Clean | Landscape & Street |
| | understand capacity at all car | shortfall | | | & Green | scene manager |
| | parks | | | | | |
| | | Explore options to | Q1 & Q2 | | Lead Member Clean | Landscape & Street |
| | | increase capacity | 2019 | | & Green | scene manager |
| | | | | | | |
| | | Protect existing capacity | Ongoing | | Lead Member Clean | Landscape & Street |
| | | | | | & Green | scene manager |
| | | | | | | |

DOG 4: Ensure car parking services utilises new technologies where appropriate including in the areas of information & payment

| | Initiative | Action | Timescale | Milestones | Lead Member | Lead Officer |
|---|--------------------------|----------------------|-----------|------------|-------------------|--------------------|
| 1 | Utilise technology where | Keep up to date with | Ongoing | | Lead Member Clean | Landscape & Street |

| customer service benefits can be delivered | developing technology | | | & Green | scene manager |
|--|--|-------------|--------------------------------------|------------------------------|----------------------------------|
| | Encourage the use of card | Q1 & Q2 | Reduce cash | Lead Member Clean | Landscape & Street |
| | & Apcoa Connect | 2019 | payments while increasing card usage | & Green | scene manager |
| | Increase number of pay on exit car parks | During 2019 | Bolton Road by start of Q3 | Lead Member Clean & Green | Landscape & Street scene manager |

Car Parking Review

Environmental Services





Car Parking Review Summary

- Looking to produce a Car Parking Strategy
- Apcoa contract been in operation 18 months
- Changes in the urban centres, Castle Quay 2, Growth, High Streets changing etc
- Technology change





Car Parking Review

- Task and Finish group of Elected Members
- Listening to Stakeholders
- Utilising the best quality data from car parking machines





Car Parking Review What are our car parks for?

- To provide vehicle parking for residents, visitors, workers & others in the three urban centres?
- To provide parking to support the urban centres offering a range of options for different users at a competitive tariff and giving a range of payment choices?





Car Parking Scrutiny Review Strategic Priorities

- Protected, Green and Clean
- District of Opportunity and Growth
- Thriving Communities and Wellbeing





Car Parking Scrutiny Review Protected Green and Clean

- Electric vehicle charging points
- LED lighting
- Attractive car parks
- Clear signage
- Solar panels/lighting





Car Parking Scrutiny Review District of Opportunity & Growth

- Pay on exit
- Clear signage
- Sufficient capacity





Car Parking Scrutiny Review Thriving Communities & Wellbeing

- Thriving town centres
- Promoting local events
- Maps/reference points where you are
- Signage to the town centre





Car Parking Review Banbury

- Variety of providers NCP, Chiltern Railways,
 Castle Quay, On Street & CDC owned car parks
- CDC Total 914 spaces
- Ultra short stay 41 spaces
- Short stay 316 spaces
- Long stay 557 spaces
- All currently Pay & Display





Car Parking Review Questions to consider

- Sufficient capacity?
- Pay on exit?
- Signage?
- Better connected to the centre?
- Other comments/issues Positives/ Negatives?





Car Parking Review

Environmental Services





Car Parking Review Summary

- Looking to produce a Car Parking Strategy
- Apcoa contract been in operation 18 months
- Changes in the urban centres, Castle Quay 2, Growth, High Streets changing etc
- Technology change





Car Parking Review

- Task and Finish group of Elected Members
- Listening to Stakeholders
- Utilising the best quality data from car parking machines





Car Parking Review What are our car parks for?

- To provide vehicle parking for residents, visitors, workers & others in the three urban centres?
- To provide parking to support the urban centres offering a range of options for different users at a competitive tariff and giving a range of payment choices?





Car Parking Scrutiny Review Strategic Priorities

- Protected, Green and Clean
- District of Opportunity and Growth
- Thriving Communities and Wellbeing





Car Parking Scrutiny Review Protected Green and Clean

- Electric vehicle charging points
- LED lighting
- Attractive car parks
- Clear signage
- Solar panels/lighting





Car Parking Scrutiny Review District of Opportunity & Growth

- Pay on exit
- Clear signage
- Sufficient capacity





Car Parking Scrutiny Review Thriving Communities & Wellbeing

- Thriving town centres
- Promoting local events
- Maps/reference points where you are
- Signage to the town centre





Car Parking Review Bicester

- Variety of providers Sainsbury, Chiltern Railways, Bicester Village, On Street & CDC owned car parks
- CDC Ultra short stay Market Place
- CDC Short stay Victoria Road, Chapel St & Claremont
- CDC Long stay Cattle Market
- Pay on exit Cattle Market, rest Pay & Display





Car Parking Review Questions to consider

- Sufficient capacity?
- More pay on exit?
- Signage?
- Better connected to the centre?
- Other comments/issues?

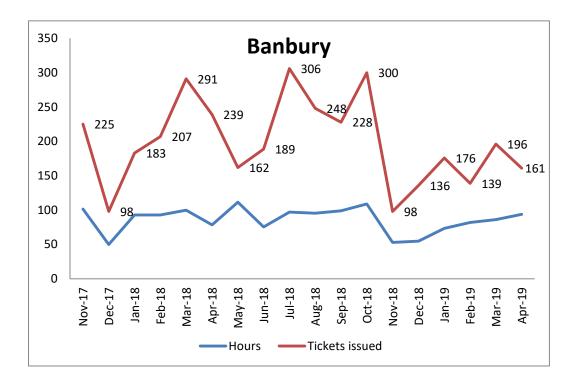


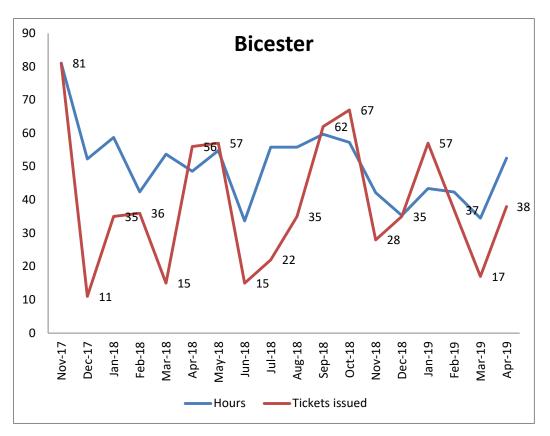


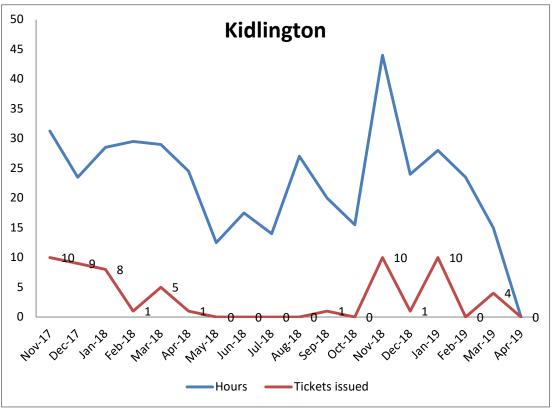
On-street car parking enforcement carried out by Thames Valley Police in Cherwell

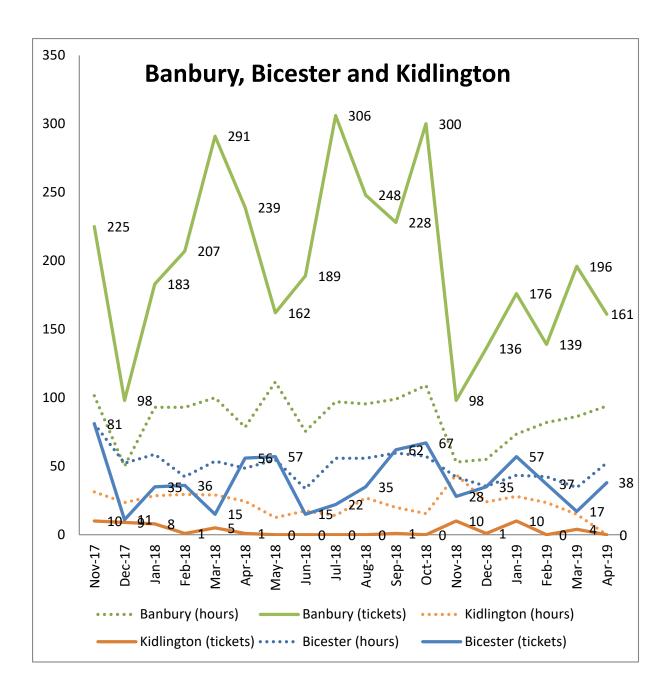
Cherwell District Council funds a PCSO within Thames Valley Police to enforce on-street car parking within the three centres of Banbury, Bicester and Kidlington.

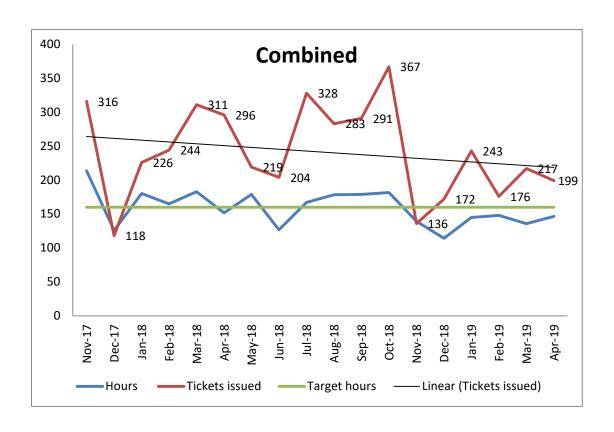
The following figures are from November 2017 – April 2019 inclusive:











Cherwell District Council

Executive

2 September 2019

Monthly Performance, Risk and Finance Monitoring Report – July 2019

Report of Executive Director: Finance (Interim) and Assistant Director: Performance and Transformation

This report is public

Purpose of report

This report summarises the Council's Performance, Risk and Finance monitoring position as at the end of each month.

1.0 Recommendations

The Executive is recommended:

1.1 To note the monthly Performance, Risk and Finance Monitoring Report.

2.0 Introduction

- 2.1 The Council is committed to performance, risk and budget management and reviews progress against its corporate priorities on a monthly basis.
- 2.2 This report provides an update on progress made so far in 2019-20 to deliver the Council's priorities through reporting on Performance, the Leadership Risk Register and providing an update on the financial position.
- 2.3 The Council's performance management framework sets out the key actions, projects and programmes of work that contribute to the delivery of the 2019-20 business plan and the priorities of the Council. These measures and key performance indicators are reported on a monthly basis to highlight progress, identify areas of good performance and actions that have been taken to address underperformance or delays.
- 2.4 The Council maintains a Leadership Risk Register that is reviewed on a monthly basis. The latest available version of the risk register at the date this report is published is included in this report.

- 2.5 The Report details section is split into three parts:
 - Performance Update
 - Leadership Risk Register Update
 - Finance Update
- 2.6 There are four appendices to this report:
 - Appendix 1 2019/20 Business Plan
 - Appendix 2 Monthly Performance Report
 - Appendix 3 Leadership Risk Register
 - Appendix 4 Capital

3.0 Report Details

Performance Update

- 3.1 The Council's performance management framework sets out the key actions, projects and programmes of work that contribute to the delivery of the 2019-20 business plan (see Appendix 1) and the priorities of the Council.
- 3.2 The 2019-20 business plan set out three strategic priorities:
 - Clean, Green and Safe.
 - Thriving Communities and Wellbeing.
 - District of Opportunity and Growth.
- 3.3 This report provides a summary of the Council's performance in delivering against each strategic priority. To measure performance a 'traffic light' system is used. Where performance is on or ahead of target it is rated green, where performance is slightly behind the target it is rated amber. A red rating indicated performance is off target.

| Colour | Symbol | Meaning for Business Plan Measures | Meaning for Key Performance Measures (KPIs) |
|--------|--------|--|---|
| Red | • | Significantly behind schedule | Worse than target by more than 10%. |
| Amber | • | Slightly behind schedule | Worse than target by up to 10%. |
| Green | * | Delivering to plan / Ahead of target | Delivering to target or ahead of it. |

Priority: Clean, Green and Safe.

3.4 The Council is committed to protecting the natural environment and ensuring the character of the district is preserved and enhanced. Our commitment included working to ensure the district has high standards of environmental cleanliness and greater waste and recycling services. Maintaining the district as a low crime area is another key part of this priority and the Council is committed to working in partnership to deliver against this objective.

3.5 Overview of our performance against this strategic priority:



Neighbourhood blitz event in Southwold took place including an operation covering around 300 properties to improve recycling material quality and raise awareness amongst households of the correct materials to recycle.

Supporting Community Safety and reducing ASB reported The Community Safety team arranged and carried out a Joint 'Teacher Training Day' with Thames Valley Police to equip years 6 and 7 Teachers with the tools, knowledge and confidence to deliver lessons on knife crime, exploitation, drugs and the Criminal Justice System. 65 people attended representing 25 Cherwell schools.





They also supported and attended a multi-agency gang awareness training day funded by the Police and Crime Commissioners Office to help address the problem of county drug lines.

Priority: Thriving Communities and Wellbeing

3.6 The Council is committed to supporting our communities to thrive and to promoting the wellbeing of our residents. This priority includes supporting health and wellbeing, improving leisure facilities and delivering leisure activities and working in partnership with voluntary organisations to deliver services in a manner that safeguards children, young people and vulnerable adults. Another key aspect of this priority is preventing homelessness, the delivery of affordable housing and improving the condition of residential properties.

Overview of our performance against this strategic priority:

Homes improved through enforcement action is reporting Green for July and Red for Year to Date, an improvement since June. Enforcement action to address unsatisfactory conditions was completed in 11 homes in July. 55 affordable homes completed, comprising 24 affordable rent and 31 shared ownership tenure units against the target of 32.



Average time taken to process Housing Benefit new claims is reporting as Amber for July and Green for YTD, only missing this periods target by .04. Changes in the New claims team personnel, resulted in work being reassigned and despite their hard work unfortunately the team just missed the average processing days target of 15 days. With

new officers now in the team we expect that average processing times to return to within target from August.

Average time taken to process Housing Benefit change events is reporting Green for July and Green Year to Date, an improvement since June. The automation of electronic records received for the majority of customers in receipt of Universal Credit has had a very positive impact on the average processing time for change events.



Number of visits of District Leisure Centres is reporting Amber for July and for Year to Date. Throughputs across the Leisure Centres were down against the same period last year by circa 9,500. This can be attributed to the closure of Spiceball Swimming Pools. On the whole participation against the previous year was encouraging with Bicester LC, Kidlington and

Gosford LC, Stratfield Brake and North Oxfordshire Academy showing an increase. The most significant increase was at Whitelands with an increase of circa 11,000. With the Spiceball Swimming Pool re-opening in August it is expected there will be some further recovery in the autumn.

Improve Leisure facilities & community facilities has seen the completion of the works to Spiceball Leisure Centre main pool being completed on time, whilst the works to the learner pool have overrun by one week. Swimming lessons were diverted to Woodgreen Outdoor Pool as much as possible to minimise disruption for learners. The pool has been available for public swimming throughout this period too. The



fencing project at Cooper Sports Facility is expected to run to schedule and be available prior to the schools starting the autumn term.

Priority: District of Opportunity and Growth

- 3.8 The Council is committed to developing the local economy, promoting inward investment and delivering sustainable growth. This priority also contributes towards making great places to live, work, visit and invest through economic development and working in partnership to deliver strategic transport infrastructure projects.
- 3.9 Overview of our performance against this strategic priority:

Delivery of the local plan is slightly behind schedule. The Partial Review of the Local Plan (which seeks to help Oxford with its unmet housing need) is being independently examined. On 10 July 2019, the appointed Planning Inspector gave his preliminary views. While he is content with the Plan's overall strategy he has recommended the deletion of a proposed strategic housing allocation (land to the south east of Woodstock) and requested additional work for the re-distribution of the affected 410

homes. Officers are working to prepare 'Main Modifications' which will be consulted upon before formal submission to the Inspector at the end of the year.

The Oxfordshire authorities continue to work jointly on an Oxfordshire wide plan which in due course will inform the overall review of the adopted Cherwell Local Plan. Preparatory work for the review of the adopted Plan commenced in Spring 2019 but has had to be paused while officers return to work on the Partial Review.



Promoting Healthy Place making - Sport England's proposed investment to scale healthy place shaping is currently going through their internal due diligence processes; we look forward to completing this process by the end of August. Support from all District Councils in OXFORDSHIRE has been confirmed. First meeting of county wide evaluation advisory group to evaluate the

impact of Healthy Place Shaping held on 11 July. Members of this group include representatives from Sport England, the Kings Fund and the Health Foundation as well as representatives from each of Oxfordshire's District Councils. Two Project Officers recruited; due to commence work by early September. Local events supported include Bicester Bike Day held on 20 July to promote cycling for leisure and active travel - attracted over 100 people. Stand at Kidlington Gala on 13 July attracted considerable interest from residents and local community groups and will assist planning for a Healthy Kidlington programme.

Promote the district as a tourist destination reports the first Banbury Dance Festival was very successful – events were held in Market Place, Castle Quay & Banbury Museum with a total audience of more than 1500 over the two days. We continue with activities to increase the volume (numbers of jobs and visitors) and value of the Visitor Economy through



on-going contract management of the Banbury and Bicester Visitor Information Centres, engaging as members of and through regular liaison with Experience Oxfordshire to promote Cherwell as a visitor destination. Attended Experience Oxfordshire's annual ambassador event to represent Cherwell's interests.

Summary of Performance

3.10 The Council reports on performance against 21 business plan measures and 15 key performance indicators on a monthly basis. The full details, including commentary against each measure and key performance indicator can be found in Appendix 2.

| | Business Plan Measures and Key Performance Indicators (36) | | | | | | | |
|--------|--|----|-----|----|-----|--|--|--|
| Status | Description July % YTD | | | | | | | |
| Green | On target | 30 | 83% | 30 | 83% | | | |
| Amber | Slightly off target | 6 | 17% | 5 | 14% | | | |
| Red | Off target | 0 | % | 1 | 3% | | | |

3.11 Spotlight on: Democratic and Elections



The work of the Democratic and Elections Team falls under three main headings: firstly, by supporting the democratic decision-making process, supporting the committees of the Council and by keeping the Council's decision-making machinery working efficiently. Secondly, we support the

elections process by delivering legally robust elections and referenda at a European, national and local level in support of the Returning Officer and in line with legislation and the statutory deadlines. Thirdly, we manage the electoral registration process by maintaining and updating the register of electors to ensure an accurate electoral register for the district on behalf of the Electoral Registration Officer.

Democratic

"The perfect democratic services officer requires to possess the foresight of Old Moore, the accuracy of an adding machine; the judgement of Solomon; the patience of job; the memory of an elephants; the coolness and tact of a high ranking diplomat; and the literary skill of Bernard Shaw!1" Whilst this was published many years ago in a manual under the auspices of the former Society of Clerks of Urban District Councils, it still fits today.

The democratic work of the Team involves servicing and supporting the decision making and scrutiny processes of the Council, including the provision of legal and procedural advice to Elected Members in their decision taking capacities and to officers and members of the public on the decision-making process. The Team support the formal Council and committee meeting cycle, including scheduling, agenda planning and production, production of decision notices and minutes, ensuring that legislation and the Constitution is adhered to, providing advice and recommendations where required and taking the necessary action in liaison with leading members and senior officers.

The Team also provides support to elected Members through the Member induction process, arranging training events, seminars and briefings and the processing of mileage and expense claims, register of interest forms. An exciting project that the Team are working on with IT colleagues is the development of a Members' Portal. Exclusively accessible to Cherwell Councillors, the Portal will provide a wealth of information and resources for Members to access at their convenience to support them in their roles. It is anticipated the Portal will go live in the late autumn.

Electoral Registration

The Electoral Register lists the names and addresses of everyone who is registered to vote and is used for electoral purposes, and other limited purposes specified in law, such as detecting crime (e.g. fraud), calling people for Jury Service or checking credit applications.

It is a common misconception that paying council tax means an individual is on the electoral register. The council tax register may show the names of the owners and not necessarily the residents of the properties. For this reason, together with legal restrictions, it is not permitted to take names from the council tax register and put them on the electoral register and vice versa.

2014 saw the biggest change to voter registration in 100 years with the introduction of Individual Electoral Registration (IER) in 2014 which gave individuals control and responsibility over their own registration. Each person is required to register to vote

¹ Quoted in Knowles on Local Authority Meetings, A Manual of Law and Practice Sixth Edition, 2012, ICSA publishing, Deborah Upton with Stephen

P. Taylor, p.112

individually rather than by household and must provide identifying information, such as a date of birth and national insurance number.

As the Electoral Register is the basis of UK democracy and the accuracy of the register is extremely important, the Council has a statutory duty to carry out an Annual Canvass in the autumn each year as a confirmation exercise to maintain and update the Electoral register. A fully revised version of the Electoral Register is published by 1 December each year taking account of all changes notified during the Annual Canvass.

People can apply to be added to or removed the register or change their details at any time of the year, for example, if they move house or change their name. Those applying for registration or making changes under the "rolling registration" process (between December and August each year) are included on the notice of alteration which is published around the 1st of the month following approval of their application.

A major challenge for the team in 2020 will be implementing the changes to the Annual Canvass process. In 202 the way in which the Annual Canvass in conducted is being transformed in order to reduce the administrative burden on Electoral Registration Officers and Electoral Services Teams and make the process simpler and clearer for citizens.

Elections



Although elections often take place on one day in the year the preparation involved take much longer.

Working on behalf of the Returning Officer (RO), the Democratic and Elections team deliver the known, scheduled elections, and unknown, unscheduled elections and referenda, on a local, national and European level. No

matter how big or small the election and electorate, whether a snap General Election or a Parish Council by-election, all are treated and run in the same way albeit on differing scales and with differing resource requirements as the statutory timetable and legislative requirements must be adhered for all elections. The RO and Team have no discretion to amend statutory deadlines.

In Cherwell, the Team is involved in elections every year. District elections are held three years out of four, with a third of councillors (one per district ward) due for election each year and a third of Parish Councils having scheduled elections alongside the district elections. In the fourth year, elections for councillors to Oxfordshire County Council are held and the Team runs these in the Cherwell area on behalf of the County Council. The Team also delivers national elections working to a regional Returning Officer for Parliamentary Elections, Police and Crime Commissioner Elections and European Parliamentary Elections.

Running scheduled elections is a massive project that receives corporate wide support. Planning begins at least six months in advance of polling day with the Team booking venues, liaising with printers, recruiting staff (around 300 staff are required to work across polling day and on the verification and count), stocktaking equipment, preparing information for candidates, agents and parishes and the work increases the closer polling day gets.

Unscheduled elections don't allow the luxury of a lengthy planning period and the Team needs to act immediately as was the case for the snap General Election in 2017 and more recently, the European Parliamentary Elections, which the Government only confirmed would definitely take place on registration deadline day. A project plan with all necessary

activities is populated with the statutory and internal deadlines to ensure that a legally robust election will be delivered. It seems an impossible task, but with the dedication of the Team working long and unsocial hours and with corporate wide support, the impossible is achieved and registration and postal or proxy applications are processed, poll cards and postal votes are delivered, venues booked, staff appointed and trained, ballot boxes filled and collected, polling stations opened and electors vote on polling day, with filled ballot boxes, paperwork and equipment returned, ballot boxes verified, ballot papers counted and results declared.

For any election or referendum, the work does not stop when the results are declared as staff and venues need to be paid, equipment stored, a post-project review undertaken to inform planning for the whatever is coming next. The Team is also responsible for carrying out electoral and boundary reviews, community governance reviews and polling place reviews which need to be in time to comply with legislation and ensure implementation at the appropriate time of the elections cycle.

Covering both the democratic and elections functions, the Team provides support to Town/Parish Councils with regards vacancies, running scheduled and non-scheduled by-elections and dealing with code of conduct queries and register of interest forms (the CDC Monitoring Officer has a statutory duty to publish these for parishes).

Risk Update

- 3.12 The Council maintains a Leadership Risk Register that is reviewed on a monthly basis. The latest available version of the risk register at the date this report is published is included in this report.
- 3.13 The heat map below shows the overall position of all risks contained within the Leadership Risk Register.

| | Risk Scorecard – Residual Risks | | | | | | | | |
|------|---------------------------------|------------|---|-------------------------|----------------|-----|--|--|--|
| | | | Probability | | | | | | |
| | | 1 - Remote | 1 - Remote 2 - Unlikely 3 - Possible 4 - Probable 5 - Highly Probable | | | | | | |
| | 5 - Catastrophic | | | L09 | | | | | |
| pact | 4 - Major | | L10 & L12 | L07 & L11 | | | | | |
| ᇤ | 3 - Moderate | | | L01, L02, L04, L05, L14 | LO3, L08 & L15 | L13 | | | |
| | 2 - Minor | | | | | | | | |
| | 1 - Insignificant | | | | | | | | |

3.14 The table below provides an overview of changes made to the Leadership Risk Register during the past month. Any significant changes since the publication of the report will be reported verbally at the meeting.

| Leadership Risk | Score | Direction | Latest Update |
|--|----------------|-------------------|--|
| L01 Financial Resilience | 9 Low risk | \leftrightarrow | Risk Reviewed 06/08 – Description, controls, |
| | | | risk manager, mitigating actions & comments |
| | | | updated. |
| LO2 Statutory functions | 9 Low risk | \leftrightarrow | Risk Reviewed 17/07 – No changes. |
| L03 Lack of Organisational Capacity | 12 Medium risk | \leftrightarrow | Risk Reviewed 12/08 – Comments updated. |
| L04 CDC Local Plan | 9 Low risk | \leftrightarrow | Risk Reviewed 09/08 – No changes. |
| L05 Business Continuity | 9 Low risk | \leftrightarrow | Risk Reviewed 07/08 – Comments updated. |
| L06 Partnering | 12 Medium risk | | REMOVED |
| L07 Emergency Planning | 12 Medium risk | \leftrightarrow | Risk Reviewed 07/08 – Comments updated. |
| L08 Health & Safety | 12 Medium risk | \leftrightarrow | Risk Reviewed 06/08 – Mitigating actions |
| | | | updated. |
| L09 Cyber Security | 15 Medium risk | \leftrightarrow | Risk Reviewed 02/08 – Mitigating actions |
| | | | updated. |
| L10 Safeguarding the Vulnerable | 12 Medium risk | 1 | Risk Reviewed 17/07 – Controls, scoring and |
| | | | comments updated. |
| L11 Sustainability of Council owned | 12 Medium risk | \leftrightarrow | Risk Reviewed 06/08 – Description, controls, |
| companies and delivery of planned | | | risk manager, mitigating actions & comments |
| financial and other objectives. | | | updated. |
| L12 Financial sustainability of third- | 8 Low risk | \leftrightarrow | Risk Reviewed 06/08 – Controls, risk |
| party suppliers including | | | manager & comments updated. |
| contractors and other partners | | | · |
| L13 Separation and Joint Working | 15 Medium risk | \leftrightarrow | Risk Review completed 12/08 – Comments |
| | | | updated. |
| L14 Corporate Governance | 9 Low risk | \leftrightarrow | Risk Review completed 17/07 – No changes. |
| L15 Oxfordshire Growth Deal | 12 Medium risk | \leftrightarrow | Risk Review completed 05/08 – No changes. |

The full Leadership Risk Register update can be found in Appendix 3. There is one score change for July, further detail can be found in Appendix 3.

Finance Update (Revenue and Capital)

Revenue Position

3.15 The Council has comprehensively reviewed and updated its forecast financial position for the period up to the end of July as set out in the tables and information below. This has included a review across the directorates, alongside a review of the various funding aspects of the Council's budgets, providing an overview of the Council's forecasts. The overall projected position has improved to an overall small overspend of £68k across the directorates and an underspend on the Council's funding of £1.001m, leading to an overall forecast underspend of £0.933m. The review of funding has identified that the active treasury management of investments and borrowing through the use of beneficial interest rates has provided some one off underspends alongside some additional commercial rental income that will be ringfenced to those schemes, such as Castle Quay. There have been some significant movements across the directorate budgets, requiring careful active management to reduce overspends in some areas and consider the long and medium

term impacts in others. It is vital that managers continue to actively manage their budgets and also utilise the comprehensive information available to them as they develop their budget plans for 2020/21 and beyond.

3.16 For more detail on the movements across all budgets please see the table below showing the main reasons for the variances in 2010/20

| Revenue Monitoring (Brackets denotes an Underspend) | Budget £000 | Forecast £000 | Current Month Variances £000 | Prior Month Variances £000 | | |
|--|----------------|------------------|---------------------------------------|----------------------------------|--|--|
| Communities | 1,685 | 1,718 | 33 | 0 | | |
| Leisure & Sport | 791 | 776 | (15) | (35) | | |
| Housing | 2,047 | 1,987 | (60) | (28) | | |
| Environmental Services | 4,972 | 5,062 | 90 | 90 | | |
| Environmental Health & Licensing | 1,053 | 973 | (80) | (50) | | |
| WELLBEING TOTAL | 10,548 | 10,516 | (32) | (23) | | |
| Communities: £33k overspend on salaries due to changes in service delivery (including recharges) Housing: (£60k) underspend due to salary savings as a result of changes in structure. Environmental Services: £90k Gate fee increase to £8 per tonne amounting to £90k, savings of (£35k) on salaries offset by restructuring costs of £35k. Environmental Health & Licensing: (£80k) Salary savings due to changes in structure | | | | | | |

and vacancies.

| PLACE & GROWTH TOTAL | 2,860 | 3,219 | 359 | 333 |
|-------------------------------|-------|-------|-----|-----|
| Build! Programme | (345) | (295) | 50 | 150 |
| Economy & Regeneration | 1,758 | 1,800 | 42 | 100 |
| Planning Policy & Development | 1,447 | 1,714 | 267 | 83 |

Planning Policy & Development: £83k relating to agency costs. £180k under recovery of planning fee income

Economy & Regeneration: £42k which includes consultancy costs

Build! Programme: £50k under recovery of income due to a delay in Hope Close shared Ownership scheme

| Finance Total | 1,920 | 1,651 | (269) | 0 |
|---------------|-------|---------|-------|---|
| Property | (940) | (1,190) | (250) | 0 |
| Finance | 2,860 | 2,841 | (19) | 0 |

Property: £250k due to new security contract, underspends on maintenance and vacancies, currently assessing the medium term impact of these changes.

Note: additional income for Castle Quay is ringfenced directly to that scheme as part of the agreement and the additional income from Tramway, which is uncertain at this stage will be prudently transferred directly to reserves, whilst the medium term is fully assessed.

| Law & Governance Total | 1,387 | 1,397 | 10 | (10) |
|------------------------|-------|-------|----|------|
| Law & Governance | 1.387 | 1,397 | 10 | (10) |

Law & Governance: - Overspend in District Elections largely offset by staffing recharges

| Customers & IT services | 1,903 | 1,903 | - | 0 |
|-------------------------|-------|-------|---|---|

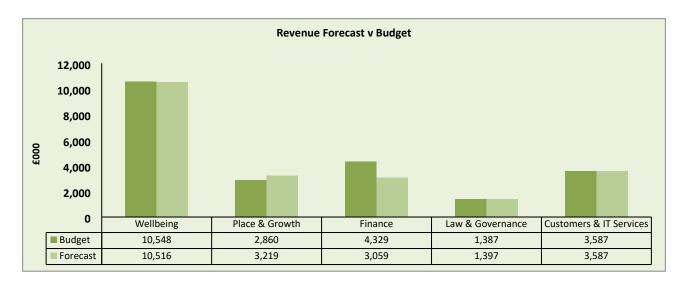
| Strategic Marketing & Communications | 391 | 391 | _ | 0 |
|--|---------|---------|---------|------|
| HR, OD & Payroll | 730 | 730 | - | 0 |
| Performance & Transformation | 457 | 457 | - | 0 |
| Corporate Services | 106 | 106 | - | 0 |
| CUSTOMERS & IT SERVICES TOTAL | 3,587 | 3,587 | 0 | 0 |
| | | | | |
| TOTAL DIRECTORATES | 20,302 | 20,370 | 68 | 300 |
| Investment Costs | 2,955 | 2,609 | (346) | - |
| Interest Receivable | (563) | (643) | (80) | (82) |
| Interest from Graven Hill | (2,593) | (3,168) | (575) | - |
| Pension Costs | 237 | 237 | - | - |
| Appropriations For Transfer To Reserves | 4,402 | 4,402 | - | - |
| Appropriations For Transfer From Reserve | (3,529) | (3,529) | - | - |
| Capital Charges | 1,500 | 1,500 | - | - |
| EXECUTIVE MATTERS TOTAL | 2,409 | 1,408 | (1,001) | (82) |

Treasury Management - active management has resulted in beneficial interest rates and slower levels of borrowing significantly improving forecasted position. The medium-term impact is currently being assessed as part of budget setting.

Interest Receivable: (£80k) due to new loan given to Crown House.

| Funding (Brackets denotes an Underspend) | Budget £000 | Forecast £000 | Current Month Variances £000 | Prior Month Variances £000 |
|--|----------------|------------------|---------------------------------------|----------------------------------|
| Business Rates Retention | (10,760) | (10,760) | - | - |
| Revenue Support Grant | (114) | (114) | - | - |
| Transfer to parish Councils for CTRS | 349 | 349 | - | - |
| Transition Grant | 0 | 0 | - | - |
| FORMULA GRANT EQUIVALENT | (10,525) | (10,525) | - | - |
| New Homes Bonus | (5,087) | (5,087) | - | - |
| GRANTS AWARDED TOTAL | (5,087) | (5,087) | - | - |
| Council Tax | (6,923) | (6,923) | - | - |
| Collection Fund | (176) | (176) | - | - |
| COUNCIL TAX INCOME TOTAL | (7,099) | (7,099) | - | - |
| TOTAL INCOME | (22,711) | (22,711) | - | - |
| Reserve management | | | 0 | |
| (Surplus)/Deficit | | | (933) | 218 |

3.17 The graph below shows the overall variance by Directorate and compares the budget to the forecast end of year position.



Capital Programme

- 3.18 A summary of the capital programme is set out in the table below. The detailed Capital programme is shown in the appendices to this report.
- 3.19 The budget for 2019/20 is £93m. Overall, we are projecting an underspend in year by (£5.065m) which has increased due to a delay and slippage with the start of the Castle Quay project.

| Directorate | Budget £000 | Forecast £000 | Re- profiled beyond 2019/20 £000 | Current Period Variances £000 | Prior Period Variances £000 |
|---------------------------------------|----------------|------------------|--|--|--------------------------------------|
| Wellbeing, Environmental & Regulatory | 5,270 | 4,608 | 30 | (632) | (668) |
| Place & Growth | 30,155 | 29,855 | 0 | (300) | 0 |
| Customers & Service Development | 831 | 835 | 0 | 4 | 0 |
| Finance Services | 56,673 | 52,569 | 0 | (4,104) | (28) |
| Total | 92,929 | 87,867 | 30 | (5,032) | (696) |

Current Period Variances:

Wellbeing, Environmental & Regulatory Services: (£632k) budgets no longer required for Sunshine Centre (£21k), Biomass Heating Bicester Leisure Centre (£14k), Solar Photovoltaics at Sports Centre (£80k), Discretionary Grants Domestic Properties (£546k), Glass Recycling Bank spend not budgeted for £7k, and potential overspend of £21k on vehicle replacement programme.

Finance and Property: £4.104m relating to New E-tendering Portal for Procurement no longer required **(£30k),** Tramway site small additional works required amounting to **£15k** and **(£22k)** Retained Land budget no longer required and reprofiling Castle Quay1 of **£3.6m** into 20/21.

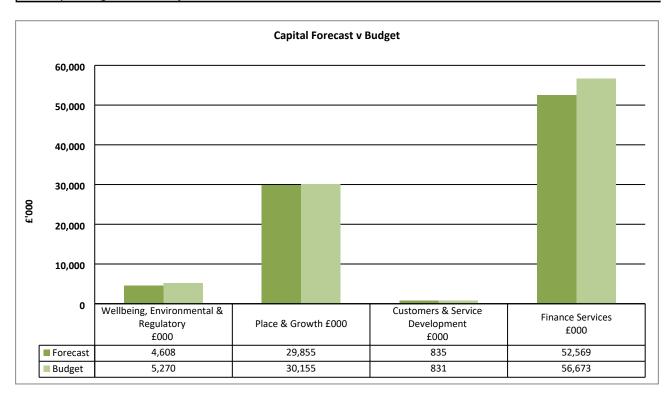
Re-profile beyond 2019/20:

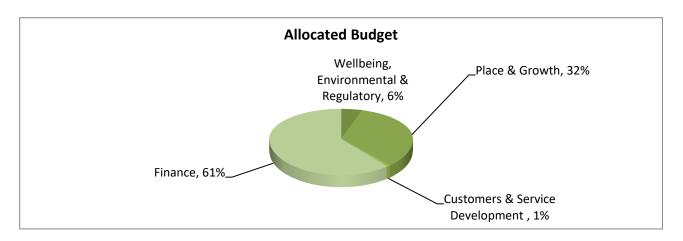
Wellbeing, Environmental & Regulatory Services:

£30k Spiceball Leisure Centre Bridge Resurfacing is part of the CQ2 project. Could potentially roll into 2020/21.

Finance – refurbishment of the ventilation system, at Banbury Health Centre £153k reprofiled into 20/21.

Property – £310k made up of reprofiled asbestos, work from compliance surveys and feasibility studies and reprofiling Castle Quay1 of £3.6m into 20/21.





4.0 Conclusion and Reasons for Recommendations

4.1 It is recommended that the contents of this report are noted.

5.0 Consultation

5.1 This report sets out performance, risk and budgetary information from the previous month and as such no formal consultation on the content or recommendations is required.

6.0 Alternative Options and Reasons for Rejection

6.1 The following alternative options have been identified and rejected for the reasons as set out below.

Option 1: This report illustrates the Council's performance against the 2019-20 business plan. As this is a monitoring report, no further options have been considered. However, members may wish to request that officers provide additional information.

7.0 Implications

Financial and Resource Implications

7.1 Financial implications are detailed within section 3.15 to 3.19 of this report.

Comments checked by:

Adele Taylor, Executive Director Finance (Interim) Adele.taylor@cherwell-dc.gov.uk, 0300 003 0103

Legal Implications

7.2 There are no legal implications from this report.

Comments checked by:

Nick Graham, Director: Law and Governance,

Nick.Graham@cherwell-dc.gov.uk

Risk management

7.3 This report contains a full update with regards to the Council's risk position at the end of the previous month. A risk management strategy is in place and the risk register has been fully reviewed.

Comments checked by:

Louise Tustian, Acting Communications and Performance Manager, 01295 221786, Louise.tustian@cherwell-dc.gov.uk

8.0 Decision Information

Key Decision

Financial Threshold Met: No

Community Impact Threshold Met: No

Wards Affected

ΑII

Links to Corporate Plan and Policy Framework

ΑII

Lead Councillors -

Councillor Richard Mould – Lead member for Performance Management Councillor Tony llott – Lead member for Finance and Governance

Document Information

| Appendix No | Title |
|---|--|
| Appendix 1 Appendix 2 Appendix 3 Appendix 4 | 2019/20 Business Plan Monthly Performance Report Leadership Risk Register Capital |
| Background Paper | S |
| None | |
| Report Author | Hedd Vaughan-Evans – Assistant Director: Performance and Transformation |
| Contact Information | Tel: 0300 003 0111 |
| momadon | Hedd.vaughanEvans@cherwell-dc.gov.uk |



Cherwell District Council Business Plan 2019-20



Organisational Plan

Operational Excellence

- Rigorous Financial Management
- Efficient and Effective Governance
- Commercial and Procurement excellence
- Continuous Improvement

Customer Focus

- Excellent Customer Services
- Efficient and Effective Services
- Accessible services Enabled through digitisation
- Consultation and Customer Insight

Best Council to work for

- Employer of choice
- Employee Engagement and Wellbeing
- Culture of Learning and Development
- Sustainable relationships with key partners

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Appendix 2 – Monthly Performance Report July 2019

Includes:

- Joint Programme Measures
- Joint Key Performance Measures (KPIs)

Key to symbols

| Colour | Symbol | Meaning for Joint Business Plan Measures | Meaning for Joint Key Performance Measures (KPIs) |
|--------|--------|--|---|
| Red | | Significantly behind schedule | Worse than target by more than 10%. |
| Amber | • | Slightly behind schedule | Worse than target by up to 10%. |
| Green | * | Delivering to plan / Ahead of target | Delivering to target or ahead of it. |

'Summerfest Play Day' in Princess Diana's Park.

| CDC Programme Measures - Clear | i, Green and Safe | | | | | | |
|---------------------------------------|----------------------------|---------------------------------|--|---|--------|---|-----|
| Measure | Portfolio Holder | Director/Lead Officer | Last Milestone | Next Milestone | Status | Commentary | YTD |
| CDC1.1.6 Protect the Built Heritag | ^e Cllr C Clarke | Feehily, Paul Jolley, Robert | Graphic work and research commenced on Heritage Guidance Note for Masonry and Mortar. Portfolio holders reports for Somerton, Stratton Audley, Hethe and Horley sent to Service Manager for review. | Outline of content for masonry and mortar guidance note to be available for review. Review existing conservation area appraisals for Bloxham and Grimsbury to identify issues / gaps to be included in forthcoming appraisals. | * | The Conservation team continues to work closely with Development Management (DM) on cases of heritage interest and provide input into Planning Policy work. | * |

| Measure | Portfolio Holder | Director/Lead Officer | Last Milestone | Next Milestone | Status | Commentary | YTD |
|--|--------------------------------|-------------------------------|---|--|--------|--|-----|
| CDC2.1.1 Promote Health & Wellbeing | CIIr A McHugh CIIr C Clarke | Kane, Graeme Riley, Nicola | #Peer to peer staff volunteering exchange is in testing phase. #Staff volunteering promoted in partnership with 'Volunteer Connect' at wellbeing Fayre. | #Review CDC leave policy for armed forces reservists. #Review Terms of Reference for Community Partnership Network to ensure strategic fit with Health & Wellbeing objectives. | * | Community Partnership Network involves key health sector partners and campaigners. Over the next quarter we intend to broaden participation from underrepresented groups. Widening the range of inputs to future conversations regarding prevention—and primary care. The group has naturally had a keen interest in hospital-based services to date but a broader remit to consider health and wellbeing issues and improve health outcomes for residents will continue to ensure the relevance of the forum to policy makers locally. Participants are drawn from statutory bodies, commissioners and commissioned service providers, residents, members and voluntary organisations, all committed to improving care and reducing health inequalities. | * |
| CDC2.42 Improve Leisure & Community Facilities O O O O N | CIIr G Reynolds | Kane, Graeme Riley, Nicola | Monday 5th August | Replacement fencing to the Artificial Turf Pitch at Cooper Sports Facility in August. Works will also continue on the Learner Pool at Spiceball Leisure Centre and accessible changing room. | | The completion of the works to Spiceball Leisure Centre main pool have been completed on time, whilst the works to the learner pool have overrun by one week. Swimming lessons were diverted to Woodgreen Outdoor Pool as much as possible to minimise disruption for learners. The pool has been available for public swimming throughout this period too. The fencing project at Cooper Sports Facility is expected to run to schedule and be available prior to the schools starting the autumn term. | * |

| Measure | Portfolio Holder | | Last Milestone | Next Milestone | Status | Commentary | YTD |
|---|------------------|-------------------------------|--|---|--------|---|-----|
| | | Officer | Banbury Play Day 25th July, 10 Year | Bicester Play & Activity Day 7th | | Banbury Play Day 10 Year celebration – 25th July, over 40 groups attended this year's event, with approx. | |
| CDC2.1.3 Support the Voluntary Sector | Cllr A McHugh | Kane, Graeme Riley, Nicola | celebration event delivered July edition of Community Link publication distributed for summer Grimsbury network partnership met on 3rd July. Play: Full summer programme launched 25th July. Age Friendly Coordinator in place to support the work of Age Friendly Banbury Cherwell Volunteer Award nominations are now open. The Hill arts & sports stakeholder | August. Summerfest - Brighter Futures Play Day 20th August Princess Diana Park. Age Friendly Banbury Pop up consultation event 22nd August Castle Quay. | | 4,000 visitors making the day a great success. The Hill implementation group have now set up two sub working groups to focus on the future programme of the centre. The art, culture & community group met on July 15th and brought together key stake holders in this area to meet with the Banbury Community Church to look at ways they can work together on opportunities in the future. The sport, physical activity and health group have met with the same objective on July 19th. Play: Full launched for summer supporting groups offering holiday activities to provide free healthy lunches at all sessions, the map of activities available has been passed to professionals working with families who need additional support to help sign post them groups and opportunities. New for this year's programme are 2 picnic bus days taking families from Grimsbury & Neithrop to Warwick Park with 110 free places available. In partnership with Science Oxford 2 trips are planned to take families to the new Science Oxford centre offering 110 places. Every Thursday and Friday the Activators will offer Play: Full sessions in the parks in Ruscote, Neithrop and Grimsbury, where families will also get to make their own lunch and e n j o y a picnic together before the sports session. The Grimsbury network is now meeting every other | 1 |
| Page 93 | | | working groups met on 15th July to plan the new programme for the centre. | | | month to bring groups together in Grimsbury to work together to make Grimsbury and more joined up community. This summer will see 2 community litter picks take place on July 31st from Burchester Place and August 23rd from BYHP. Litter issues was a priority following consultation in Grimsbury and community groups in Grimsbury have come together to deliver these activities, both days will end with a community meal for all involved. The partnership are working towards a newsletter for Grimsbury, to include all partners information, this will be launched in the autumn. | |
| CDC2.1.4 Enhanced Community Resilience | Clir A McHugh | Kane, Graeme Webb Richard | A multi-agency exercise testing the response to reported unexploded devices were completed in Bicester. A second staff awareness workshop was held in July. Emergency Planning representatives visited Banbury Mosque to discuss community resilience. The quarterly review of the Oxfordshire County Council and Cherwell District Council Emergency Planning partnership took place. | The adverse weather plan for Cherwell will be updated. Emergency Planning presence at the Summerfest Play Day Ardley tunnel tactical fire plan to be reviewed with Oxfordshire Fire and Rescue. | * | An Emergency Planning stand was provided at the Banbury Play Day to raise awareness of community resilience advice. 300 community resilience bags (containing resources and information) were provided to Milcombe Parish Council. Emergency Planning Officers visited Banbury Mosque at Friday prayers to provide community resilience information, materials and advice. The Mosque has expressed interest in becoming a survivor reception centre which will now be progressed. An multi-agency exercise testing the response to reported unexploded devices was conducted in Bicester and which included representatives of the community safety team. | S |

| Measure | Portfolio Holder | Director/Lead | Last Milestone | Next Milestone | Status | Commentary | YTD |
|--|------------------|----------------------------------|--|--|--------|---|----------|
| CDC2.1.5 Homelessness Prevention | Clir J Donaldson | Douglas, Gillian Kane, Graeme | An upgrade to the software used for Housing Allocations will be implemented to improve the customer experience. | Visit by Ministry of Housing, Communities and Local Government to feedback on the success in implementing the new duties under the Homeless Reduction Act 2017 to prevent and relieve homelessness | t _ | The Housing Options and Allocations Team continue to work together to help prevent homelessness by timely interventions and relieve homelessness by working with clients to find sustainable housing options. Cases loads for the Housing Options Team remain relatively high with 170 cases being currently open to case officers. Case officers give specialist advice and support to help applicants avoid crisis situations. | ★ |
| CDC2.1.6 Support and Safeguard Vulnerable People Page 94 | Cllr A McHugh | Kane, Graeme Riley, Nicola | a move to a simpler banded scheme for Council Tax Reduction. Subject to Executive approval consultation will begin in September. We continue to be pro-active in our award of Discretionary Housing Payments to support residents who are finding it difficult to pay the shortfall in | Consultation on a new Council Tax Reduction Scheme will (subject to Executive approval) begin in September 19 and will end on 8th October 2019. The results will be presented to Budget Planning Committee in October 19. Face to face ysafeguarding awareness training owill begin for new members of staff in the next quarter as part of the new relationship with Oxfordshire Fire and rescue service and |) | This is fully on track and we continue to review and monitor our performance. New working arrangements are in place to ensure the policies and protocols associated with the Councils safeguarding duty are maintained while the safeguarding officer post is vacant. Safeguarding training completions continue to rise at all levels. Safeguarding policy has been updated to ensure explicit reference to forced labour and the national referral mechanism. | * |

| Measure | Portfolio Holder | Director/Lead Officer | Last Milestone | Next Milestone | Status | Commentary | YTD |
|--|----------------------------------|---|---|--|--------|---|----------|
| CDC2.1.7 Respond to the Welfare Reform Agenda | Cllr P Rawlinson Cllr T Ilott | Douglas, Gillian Green, Belinda Taylor, Adele | in July which was well received and was also attended by colleagues in Benefit and Housing. | | * | This continues to be on track and we are responding well to the welfare reform agenda | * |
| CDC2.1.8 Promote Healthy Place Making | Clir A McHugh | Kane, Graeme Rowe, Rosie | Recruit project officers; finalise Sport England funding; first county wide evaluation group for Healthy Place Shaping; support local events. | Newsletter for Healthy Bicester Partners to be issued by the end of August. Support for local events. Develop Workforce Wellbeing Award Scheme for Businesses. Confirm primary school sign up to outdoor learning training. | * | Sport England's proposed investment to scale healthy place shaping is currently going through their internal due diligence processes; we look forward to completing this process by the end of August. Support from all District Councils in OXFORDSHIRE has been confirmed. First meeting of county wide evaluation advisory group to evaluate the impact of Healthy Place Shaping held on 11 July. Members of this group include representatives from Sport England, the Kings Fund and the Health Foundation as well as representatives from each of Oxfordshire's District Councils. Two Project Officers recruited; due to commence work by early September. Local events supported include Bicester Bike Day held on 20 July to promote cycling for leisure and active travel - attracted over 100 people. Stand at Kidlington Gala on 13 July attracted considerable interest from residents and local community groups and will assist planning for a Healthy Kidlington programme. | ★ |

| CDC Programme Measures - Distri | ict of Opportunity | & Growth | | | | | |
|--|--------------------|----------------------------------|---|--|--------|--|-----|
| | Portfolio Holder | Director/Lead Officer | Last Milestone | Next Milestone | Status | Commentary | YTD |
| CDC3.1.1 Deliver Innovative and Effective Housing Schemes | Cllr J Donaldson | Douglas, Gillian Kane, Graeme | 9th August due to delays caused by the | due to be marketed at the end of August with the show home open to the public | | The delay in opening Hope Close show home is due to the ground works taking longer to complete than anticipated. | • |
| CDC3.1.2 Promote the district as a tourist destination | Clir L Pratt | Feehily, Paul Jolley, Robert | Promoted 'Dance Banbury!' 20th - 21st July - weekend of Banbury town centre dance events. | Promote Bicester Festival, 20th - 22nd September Developing the Visitor Economy: manage investment enquiries. | * | The first Banbury Dance Festival was very successful – events were held in Market Place, Castle Quay & Banbury Museum with a total audience of more than 1500 over the two days. We continue with activities to increase the volume (numbers of jobs and visitors) and value of the Visitor Economy through on-going contract management of the Banbury and Bicester Visitor Information Centres, engaging as members of and through regular liaison with Experience Oxfordshire to promote Cherwell as a visitor destination. Attended Experience Oxfordshire's annual ambassador event to represent Cherwell's interests. | * |
| CDC3. 33 Develop a Cherwell Industrial Strategy (D) (O) (O) | Clir C Clarke | Feehily, Paul Jolley, Robert | Workshop for small and medium enterprises held 24th July. Attended by 26 businesses. | Workshop for Large Cherwell based businesses to be held 1st October 2019. | * | The Cherwell Industrial Strategy (CIS) is important as a process of meaningful engagement with a range of internal and external partners as well as for its end product. We have held staff workshops, member workshops (attended by Councillors representing County, District, Town and Parish Councils) and workshops with small business representatives. We are now planning a workshop with large businesses before widening further to include other stakeholders. The outputs from the workshops held to date are being analysed and have been supported by innovative and insightful external research. CIS links to the Local Industrial Strategy which is a key and underpinning component of the Oxfordshire Housing and Growth Deal. It will provide the local interpretation of the higher-level document as well as demonstrate how Cherwell commits to the Productivity workstream within the Growth Deal. We participated in the Oxfordshire Local Industrial Strategy workshop held at Begbroke Science Park to ensure connectivity between Cherwell's and Oxfordshire's interest was made across all aspects of the Housing and Growth Deal work. As a signatory to the Oxfordshire Housing & Growth Deal, CDC is co-dependent on partners to deliver against our shared commitments. We continue to work with key partners to bring forward delivery of accelerated housing from infrastructure, affordable housing and the Oxfordshire Plan 2050 and are engaging proactively to ensure CDC's contribution is as effective as possible. The Local Industrial Strategy (LIS) has been published. | * |

| CDC Programme Measures - Distri | ict of Opportunity | & Growth | | | | | |
|--|--------------------|---------------------------------|---|---|--------|--|----------|
| | Portfolio Holder | Director/Lead Officer | Last Milestone | Next Milestone | Status | Commentary | YTD |
| CDC3.1.4 Promote Inward Investment and Business Growth | Clir L Pratt | Feehily, Paul Jolley, Robert | Business Enquiries from inward and indigenous investors: responded promptly to all. | Develop a 'Welcome Pack' for new business investors. Planning applications: Respond to key employment- related proposals. Investment website: Create website to promote commercial investment and job creation. | * | We have met and provided practical advice and guidance to help businesses in both their operational and strategic investment decisions that will benefit Cherwell residents. For example, in the last month, we have assisted a rural business park with highways access issues whilst also hosting a visit from overseas from a potential investor seeking to create a new manufacturing plant potentially creating several hundred jobs supplying the automotive sector. Additional support was provided to a major local food manufacturing business to assist their development plans by facilitating recruitment and skills links to partners. Arrangements are being made to host more frequent advice services to residents considering setting up their own busines from CDC premises (through Oxfordshire Business Enterprises). Whilst we have around 97% superfast broadband coverage of premises across the District (greater than 24mbps), we recognise that for 3% (mostly households and businesses in rural areas) intervention is required. We are working with Oxfordshire County Council and partners to deliver 100% coverage and to implement 5G technology through an emerging Digital Infrastructure Strategy and Delivery Plan. We promoted a new round of 'Elevate' funding to support the growth of small and medium enterprises. | × |
| CDC3.1.5 Develop Our Town Centres and Increase Employment at Strategic Sites | Clir C Clarke | Feehily, Paul Jolley, Robert | Bicester Town Centre task force has met weekly for early work on framework plan. | Bicester Town Centre task force to continue work on framework plan. Banbury Job Fair: arrange with partners by November 2019. | | Following the successful Bicester Town Centre workshop with Bill Grimsey, a task group of volunteers from the event has been meeting weekly to produce a framework plan for the town centre, to be reported back to stakeholders late summer. Ongoing redevelopment and creation of a major new attraction at Castle Quay Banbury. Press announcement on 12 July that food provenance firm Happerley has chosen Lock29 (the former BHS store) to be its headquarters – and its only base - in England. We continue to support Banbury BID (Business Improvement District) in the delivery of its year 2 business plan. Progress with increasing employment at strategic sites is recorded under 'Inward investment and business growth' measure (CDC 3.1.4). | t |

| CDC Programme Measures - Distr | | | | | | | |
|---------------------------------------|------------------|----------------------------------|---|---|--------|--|-----|
| | Portfolio Holder | Director/Lead Officer | Last Milestone | Next Milestone | Status | Commentary | YTD |
| CDC3.1.6 Deliver the Local Plan Page | Cllr C Clarke | Feehily, Paul Peckford, David | Local Plan - the Inspector's post hearing note (10 July 2019) provided advice on the next steps for Plan preparation. Office are currently preparing a time table for the preparation of Main Modifications to the Plan (time frames to be confirmed). Oxon Plan 2050 - the CDC Planning Policy Team | Partial Review of the Local Plan - the Inspector's post hearing advice note was received on 10 July 2019. Oxfordshire Plan 2050 - the central Plan team continues evidence gathering and scoping of options supported by CDC Planning Policy team as required. Consultation workshops have taker place. The next formal milestone remains the publication of an Options Paper (presently expected Autumn 2019 but awaiting formal confirmation of dates). Local Plan Review - baseline review/scoping continues. | | The Partial Review of the Local Plan (which seeks to help Oxford with its unmet housing need) is being independently examined. On 10 July 2019, the appointed Planning Inspecto gave his preliminary views. While he is content with the Plan' overall strategy he has recommended the deletion of a proposed strategic housing allocation (land to the south east of Woodstock) and requested additional work for the redistribution of the affected 410 homes. Officers are working to prepare 'Main Modifications' which will be consulted upon before formal submission to the Inspector at the end of the year. The Oxfordshire authorities continue to work jointly on an Oxfordshire wide plan which in due course will inform the overall review of the adopted Cherwell Local Plan. Preparatory work for the review of the adopted Plan commenced in Spring 2019 but has had to be paused while officers return to work on the Partial Review." | |
| CDC3.1.7 Deliver the Growth Deal | Clir C Clarke | Feehily, Paul Jolley, Robert | It was originally planned that the Year 2 Quarter 1 review was to be presented to the CDC Growth Deal Board in July, but it was decided to defer this item to the August meeting due to other priority issues emerging. | Presentation of Year 2, Quarter 1 review will be on the 6th August 2019 to the CDC Growth Deal Board | * | The CDC Growth Deal Programme is delivering to the approved Year 2 plan. As issues are identified in the various work streams, some reprofiling of the plan may be necessary. As and when this happens, the CDC Growth Deal Programme Board will be required to approve any changes. | * |

| CDC Business Plan KPI Measures - Repor | t | | | | | | | | | | | |
|--|------------------|----------------------------|--------|--------|--------|---|------------|----------------|--|--|--|--|
| CDC KPIs - Clean, Green and Safe | | | | | | | | | | | | |
| Measure | Portfolio Holder | Director/Lead Officer | Result | Target | Status | Commentary | YTD Result | YTD Target YTD | | | | |
| CDC1.2.01 % Waste Recycled & Composted | Cllr D Sames | Kane, Graeme Potter, Ed | 57% | 56% | * | At this stage we are still awaiting final figures, these will be updated at a later date. | 58% | 56% 🜟 | | | | |

| | | | DC KPIs - Thrivi | ng Communit | ies & Wel | lbeing | | |
|--|------------------|----------------------------------|------------------|-------------|-----------|--|------------|----------------|
| Measure | Portfolio Holder | Director/Lead Officer | Result | Target | Status | Commentary | YTD Result | YTD Target YTD |
| CDC2.2.01 Number of Homeless Households living in Temporary Accommodation | Cllr J Donaldson | Douglas, Gillian Kane, Graeme | 29.00 | 35.00 | | The number of households in temporary accommodation in Cherwell remains below the recently reduced target of 35 at 29 households. Although numbers have risen in the last 2 months the overall trend year on year is a reduction in households in temporary accommodation. This is due to ongoing work to intervene early, offer personalised support/advice to households before they are in crisis and ensure the resources available in the district are allocated where they are most needed. | 94.00 | 140.00 🖈 |
| CDC2.2.02 Number of people helped to live independently through use of DFG & other grants/loans | Cllr J Donaldson | Douglas, Gillian Kane, Graeme | 63.00 | 45.00 | | We provided assistance to 63 households in July; 13 by means of disabled adaptations grants (larger jobs) and 50 through smaller works. (Note: Figures for earlier months have been revised as a result of improved reporting from our newly introduced case management software.) | 200.00 | 180.00 🖈 |
| CDC2.2.03 Homes improved through enforcement action | Cllr J Donaldson | Douglas, Gillian Kane, Graeme | 11.00 | 9.00 | * | Enforcement action to address unsatisfactory conditions was completed in 11 homes in July. | 28.00 | 36.00 |
| CDC2.2.04 Delivery of affordable housing in line with CDC and Growth Deal targets | Cllr J Donaldson | Douglas, Gillian Kane, Graeme | 55.00 | 32.00 | * | affordable homes completed, comprising 24 affordable rent and 31 shared ownership tenure units. Affordable rent 14 x 1 bed flats (ECH) 2 x 2 bed flats (ECH) 5 x 2 bed houses 3 x 3 bed houses Shared ownership 9 x 1 bed flat (8 of which ECH) 10 x 2 bed flat (9 of which ECH) 10 x 2 bed houses 2 x 3 bed houses None of these units were delivered as part of the Oxfordshire Growth Deal as they are expected later in the financial year. The Extra Care Housing (ECH) scheme has been delivered in Banbury. This scheme contributes to the Age-Friendly Banbury initiative and the provision of suitable accommodation with care and support for people as they grow older. The affordable housing units that were due to be completed in Bicester in July have been delayed further until August/September but overall the plan to meet the target number of affordable housing units within the financial year is on track. | 171.00 | 187.00 |

| CDC KPIs - Thriving Communities & Wellbeing | | | | | | | | | | | |
|---|------------------|----------------------------------|---------|---------|--------|--|------------|------------|-----|--|--|
| Measure | Portfolio Holder | Director/Lead Officer | Result | Target | Status | Commentary | YTD Result | YTD Target | YTD | | |
| ⊕ CDC2.2.05 Average time taken to process Housing Benefit New Claims | Clir T llott | Green, Belinda Taylor, Claire | 15.04 | 15.00 | • | Changes in the New claims team personnel with one officer leaving the service, resulted in work being reassigned and despite their hard work unfortunately the team just missed the average processing days target of 15 days. With new officers now in the team we expect that average processing times to return to within target from August. | 13.13 | 15.00 | * | | |
| ⊕ CDC2.2.06 Average time taken to process Housing Benefit change events | Cllr T llott | Green, Belinda Taylor, Claire | 4.81 | 8.00 | * | The automation of electronic records received for the majority of customers in receipt of Universal Credit has had a very positive impact on the average processing time for change events. This has created capacity for officers to have more time to deal with the complex cases and vulnerable customers, who may need more support, to ensure they receive the correct benefit. | 7.43 | 8.00 | * | | |
| CD 2.07 Number of visits/usage of D strict Leisure Centre (Q (D) | Cllr G Reynolds | Kane, Graeme Riley, Nicola | 138,197 | 139,597 | • | Throughputs across the Leisure Centres were down against the same period last year by circa 9,500. This can be attributed to the closure of Spiceball Swimming Pools. On the whole participation against the previous year was encouraging with Bicester LC, Kidlington and Gosford LC, Stratfield Brake and North Oxfordshire Academy showing an increase. The most significant increase was at Whitelands with an increase of circa 11,000. With the Spiceball Swimming Pool re- opening in August it is expected there will be some further recovery in the autumn. | 549,798 | 553,123 | • | | |
| CDC2.2.08 % of Council Tax collected, increase Council Tax Base | Cllr T llott | Green, Belinda Taylor, Claire | 9% | 10% | • | We have collected 9.21% of the amount we are due to collect in July 2019 which is an increase from last month. All reminders and final notices have been issued and we are proactively contacting customers by telephone to collect any arrears. The amount of Council Tax we collect has increased by £700k in the last 2 months however majority of these customers will not have to start paying their Council Tax until 1 August therefore the growth we are experiencing will have a knock-on effect to collection rates in the short term. | 38% | 40% | • | | |
| CDC2.2.09 % of Business Rates collected, increasing NNDR Base | Clir T llott | Green, Belinda Taylor, Claire | 8.6% | 9.0% | • | We have collected 8.64% of the amount of Business Rates we are due to collect in July however we are ahead of the monthly cumulative target of 40% by 0.31%. All reminders and finals have been issued and we continue to be proactive with collecting any outstanding balances by telephone. | 40.3% | 40.0% | * | | |

| CDC KPIs - District of Opportunity & Growth | | | | | | | | | | | |
|--|------------------|---------------------------------|--------|--------|----------|--|------------|------------|-----|--|--|
| Measure | Portfolio Holder | Director/Lead Officer | Result | Target | Status | Commentary | YTD Result | YTD Target | YTD | | |
| ⊕ CDC3.2.1 % Major Planning applications processed within 13 weeks | Clir C Clarke | Feehily, Paul Jolley, Robert | 71% | 60% | * | 7 Major Planning Applications were determined during July 2019. 5 were determined within the target period or agreed timeframe. As such, 71.43% of Major Planning Applications were determined within the target timeframe during July 2019. | 88% | 60% | * | | |
| ⊕ CDC3.2.2 % Non Major planning appeal decisions allowed | Clir C Clarke | Feehily, Paul Jolley, Robert | 2% | 10% | * | 115 Non-Major Planning Applications were determined during July 2019 and 2 Non- Major Planning Appeals were allowed by the Planning Inspectorate. Therefore, we have achieved our target of having no more than 10% of Non-Major Planning Appeals allowed in any given month, set against the number of Non-Major Planning Applications determined. | 1% | 10% | * | | |
| CDC3.2.3 % Planning enforcement appeal decisions allowed | Cllr C Clarke | Feehily, Paul Jolley, Robert | 0% | 10% | * | No Enforcement Appeals were determined by the Planning Inspectorate during July 2019. | 0% | 10% | * | | |
| ⊕ CDCg 2.4 % of Non Major applications processed within 8 weeks | Cllr C Clarke | Feehily, Paul Jolley, Robert | 83% | 70% | * | 115 Non-Major Planning Applications were determined during July 2019. 95 were determined within the target period or agreed timeframe. As such, 83% of Non-Major Planning Applications were determined within the target timeframe during July 2019. | 87% | 70% | * | | |
| ⊕ CD 2.6 Major planning appeal densions allowed | Cllr C Clarke | Feehily, Paul Jolley, Robert | 0% | 10% | * | No Major Planning Appeals were allowed by the Planning Inspectorate during July 2019. | 0% | 10% | * | | |

Appendix 3 – Cherwell District Council – Latest Leadership Risk Register as at 20/08/2019

| Level of risk | How the risk should be managed |
|-------------------------|--|
| High Risk (16-25) | Requires active management to manage down and maintain the exposure at an acceptable level. Escalate upwards. |
| Medium Risk (10 -15) | Contingency Plans - a robust contingency plan may suffice together with early warning mechanisms to detect any deviation from the profile. |
| LowRisk (1 – 9) | Good Housekeeping - may require some risk mitigation to reduce the likelihood if this can be done cost effectively, but good housekeeping to ensure that the impact remains low should be adequate. Re-assess frequently to ensure conditions remain the same. |

| | Risk Scorecard – Residual Risks | | | | | | | | | | | | |
|------------------|---------------------------------|-------------|--------------|-------------------------|----------------|---------------------|--|--|--|--|--|--|--|
| | | Probability | | | | | | | | | | | |
| | | 1 - Remote | 2 - Unlikely | 3 - Possible | 4 - Probable | 5 - Highly Probable | | | | | | | |
| | 5 - Catastrophic | | | L09 | | | | | | | | | |
| म्ब्रिक्स | 4 - Major | | L12 | L07, L10 & L11 | | | | | | | | | |
| ira fa | 3 - Moderate | | | L01, L02, L04, L05, L14 | LO3, L08 & L15 | L13 | | | | | | | |
| и 03 | 2 - Minor | | | | | | | | | | | | |
| ω | 1 - Insignificant | | | | | | | | | | | | |

| Risk Definition | | | | | | | | |
|-----------------|---|--|--|--|--|--|--|--|
| Leadership | Strategic risks that are significant in size and duration, and will impact on the reputation and performance of the Council as a whole, | | | | | | | |
| | and in particular, on its ability to deliver on its corporate priorities | | | | | | | |
| Operational | Risks to systems or processes that underpin the organisation's governance, operation and ability to deliver services | | | | | | | |
| | | | | | | | | |

| Ref Name and Description of risk | Potential impact | | erent (gros risk level to Controls | | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated | | | |
|---|---|---|--|--------|--|---|-----------------------|----------------|----------------------|-------------|--------|-------------------|---|---|---|---|---|---|-----|
| 2019/20 | | Probability | Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | | | | |
| L01 - Financial resilience – Failure to react to external financial impacts new policy and increased service demand. Poor investment and asset management decisions. | Reduced medium and long term financial viability Reduction in services to customers Increased volatility and inability to manage and respond to changes in | | | | Medium Term Revenue Plan reported regularly to members. Balanced medium term and dynamic ability to prioritise resources Highly professional, competent, qualified staff | Fully | | | | | | | | Key staff recruited to and review of workload and capacity across the team. Additional resilience and resource for financial accounting and reporting engaged through external partners and agencies. Investment strategy approach agreed and operating and all potential investments now taken through the working groups prior to formal sign off. Robust review and challenge of our investment options to be regularly undertaken through our usual monitoring processes. Timeliness and quality of budget monitoring particularly property | review, staff and member training and awareness raising. Investment options considered as and when they arise | Risk reviewed - 06/08/19 - Changes in description, controls, mitigating actions and comments. New risk manager added | | | |
| | Reduced financial returns (or losses) on investments/assets Inability to deliver financial efficiencies Inability to deliver commercial objectives (increased income) | | | | Good networks established locally, regionally and nationally National guidance interpreting legislation available and used regularly Members aware and are briefed regularly | Partially Fully Fully | Councillor Tony Illot | | | | | | | | | | Financial Systems replacement project underway. LEAN review of budget monitoring undertaken with significant engagement from within the wider business. Asset Management Strategy being reviewed and refreshed. Review of BUILD! to ensure procurement and capital monitoring arrangements are in place and development of forward programme - work still underway. | consider future finance system options Review underway | too |
| Page 1 | Poor customer service and satisfaction Increased complexity in governance arrangements Lack of officer capacity to meet service demand | 4 | 4 | 16 | Participate in Oxfordshire Treasurers' Association's work streams Review of best practice guidance from bodies such as CIPFA, LGA and NAO Treasury management and capital strategies in place | Fully | | / Adele Taylor | Dominic Oakeshott | 3 | 3 | 9 | \leftrightarrow | Finance support and engagement with programme management processes continuing. Further integration and development of Performance, Finance and Risk reporting Regular involvement and engagement with senior management across County as well as involvement in Regional and National finance forums. | Integrated reporting has been embedded Engagement with a number of national and regional networks to ensure we are as up-to-date as we can be in relation to potential funding changes from 2020/21 and impact on | | | | |
| | Lack of financial awareness and understanding throughout the council | | | | Investment strategies in place Regular financial and performance monitoring in place Independent third party advisers in place | Fully Fully | | | | | | | | Regular member meetings, training and support in place and regularly reviewed. Briefings provided on key topics to members with particular focus on key skills for specific committees such as audit committee. New approach to budget setting introduced linked to service planning. Additional challenge added into the process to ensure robustness of estimates Regular utilisation of advisors as appropriate. | our MTFP Regular training will be undertaken Budget setting for 2020/21 underway Review of borrowing approach being | | | | |
| | | | | | Asset Management Strategy in place and embedded. Transformation Programme in place to deliver efficiencies and increased income in the future | Fully Fully Partially Partially Fully | | | | | | | | Internal Audits being undertaken for core financial activity and capital as well as service activity | considered alongside our financial advisors Regular reporting of progress on internal audits considered by the committee | | | | |
| L02 - Failure to meet statutory obligations and policy and legislative changes are not anticipated or planned for. | Legal challenge Loss of opportunity to influence national policy / legislation Financial penalties Reduced service to customers | | | | Embedded system of legislation and policy tracking In place, with clear accountabilities, reviewed regularly by Directors Clear accountability for responding to consultations with defined process to ensure Member engagement National guidance interpreting legislation available and used regularly Risks and issues associated with Statutory functions incorporated into Directorate Risk Registers and regularly reviewed Clear accountability for horizon scanning, risk identification / categorisation / | Partially Fully Fully Partially | | | | | | | | Establish corporate repository and accountability for policy/legislative changes Review Directorate/Service risk registers Ensure Committee forward plans are reviewed regularly by senior officers Ensure Internal Audit plan focusses on key leadership risks | Service plans for 2019-20 received and currently being reviewed. Performance framework for 2019-20 to be agreed. Review of Leadership Risk Register and Risk Strategy for 2019-20 in progress. | Risk reviewed 17/07/19 - No changes | | | |
| | | 3 | 4 | 12 | escalation and policy interpretation in place Robust Committee forward plans to allow member oversight of policy issues and risk management, including Scrutiny and Audit Internal Audit Plan risk based to provide necessary assurances Strong networks established locally, regionally and nationally to ensure influence on policy issues Senior Members aware and briefed regularly in 1:1s by Directors | Partially Partially Fully Partially | Councillor Barry Wood | Yvonne Rees | Nick Graham | m 3 | 3 | 9 | \leftrightarrow | Develop stakeholder map, with Director responsibility allocated for managing key relationships Standardise agendas for Director / PFH 1:1s New NPPF published 05/03/18 will guide revised approach to planning policy and development management. Allocate specific resource to support new projects/policies or statutory requirements e.g. GDPR | | | | | |
| Capacity - Ability to deliver Council priorities and services impacted by increased workload and reduced capacity/resilience following end of joint working arrangements with South Northamptonshire Council. | Financial impact due to use of agency staff, possible impact on customers and frontline service delivery if capacity risks are not managed. Inability to deliver council's plans | Weekly HR Vacancy Control process in place to ensure appropriate resourcing decisions are made. | | | Partially | | | | | | | | Monthly CEDR and ELT meetings with clear escalation pathways for issues to be resolved. Learning and development opportunities identified and | Separation programme to date delivered without reducing capacity at CDC, however resilience is an issue as teams are no longer shared with SNC. Separation Project Board meeting fortnightly | Risk reviewed 12/08/19 - Commentary updated. | | | | |
| | Inability to realise commercial opportunities or efficiencies Reduced resilience and business continuity Reduced staff morale, increased workload and uncertainty may lead to | 4 | 4 | 16 | Ongoing programme of internal communication Programme Boards in place to oversee key corporate projects and ensure resources are allocated as required. CDC Extended Leadership Team (ELT) Meetings established to oversee and provide | Fully Councillor Barry Wood Fully Fully | Yvonne Rees | Claire Taylor | 4 | 3 | 12 | \leftrightarrow | promoted by the Chief Executive. Regular communications from Chief Executive. Quarterly staff briefings from Assistant Directors. External support secured for key corporate projects including CDC/OCC joint working, Growth Deal and IT Transformation Programme. | with Joint CEDR meetings monthly to oversee Opportunities for joint working with OCC being explored for Legal, Finance and Strategic Capability (corporate services). Proposals for two Joint Corporate Directors between CDC and OCC to be considered in July. | - | | | | |
| | loss of good people | | | | assurance on key organisational matters including resourcing. Partnership Working Group established with OCC to oversee joint working opportunities. | Partially Partially | | | | | | | | | | | | | |

| Page | |
|------|--|
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| Ref | Name and Description of risk | Potential impact | | nherent (gr risk leve (no Contro | el . | Controls | Control assessment | Lead Member | Risk owner | Risk mana | | | level (afte | r Direct'n o | Mitigating actions f (to address control issues) | Comments | Last updated |
|---------|---|---|-------------|--|--------|---|---|-----------------------------|--------------|-------------------|-------------|--------|-------------|-------------------|--|--|-------------------------------------|
| 2019/20 | | | Probability | Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| L04 - | CDC Local Plan - Failure to ensure sound, up to date local plan remains in place for Cherwell resulting in poor planning decisions such as development in inappropriate locations, inability to demonstrate an adequate supply of land for housing and planning by appeal | Negative (or failure to optimise) economic social community and | 3 | 5 | 15 | Local Development Scheme (LDS) is actively managed and reviewed, built into Service Plan, and integral to staff appraisals of all those significantly involved in Plan preparation and review Team capacity and capability kept under continual review with gaps and pressures identified and managed at the earliest opportunity. Arrangements in place to source appropriate additional, time-bound resource if needed Delegations to Chief Exec agreed to ensure timely decisions Ongoing programme of internal communication, including Members updates and training programme On-going review of planning appeal decisions to assess robustness and relevance of Local Plan policies Updates on annual NHB payments | Partially Partially Fully Fully Not | Councillor Colin Clarke | Paul Feehily | David Peckfori | 3 | 3 | 9 | \leftrightarrow | Regular review meetings on progress and critical path review Regular Portfolio briefings and political review LDS updated as required with programme management approach adopted to ensure progress against plan LDS timeline built into Directorate level objectives (e.g. via Service Plans) and incorporated into SMART targets within staff appraisals Additional evidence commissioned as required. Need to keep under review staff and financial resources to ensure delivery to timetable (LDS) for Local Plan Review. Authority Monitoring Reports continue to be prepared on a regular annual basis Hearings into CDC partial review took place in February 2019. | The latest Local Development Scheme is that approved by the Executive in December 2018. It includes the programmes for the Partial It includes the programmes for the Partial 2050, a Local Plan Review, the Banbury Canalside Supplementary Planning Document and work on a Community Infrastructure Level (CIL). Score has increased from 8 to 9, increase due to the delay with JSSP & Local Plan. | |
| .05 - | Business Continuity - Failure to ensure that critical services can be maintained in the event of a short or long term incident affecting the Councils' operations | Inability to deliver critical services to customers/residents Financial loss Loss of important data Inability to recover sufficiently to restore non-critical services before they become critical Loss of reputation | 4 | 4 | 16 | Business continuity strategy in place Services prioritised and recovery plans reflect the requirements of critical services ICT disaster recovery arrangements in place Incident management team identified in Business Continuity Strategy All services undertake annual business impact assessments and update plans Business Continuity Plans tested | Fully Fully Partially Fully Partially | Councillor Andrew McHugh | Graeme Kane | Richard W | ebb 3 | 3 | 9 | \leftrightarrow | Business Continuity Statement of Intent and Framework agreed by CEDR BC Improvement Plan agreed with CEDR ICT transition to data centre and cloud services have reduced likelihood of ICT loss and data loss Corporate ownership and governance sits at senior officer level BC Impact assessments and BCPs in place for all teams and peer reviewed by OCC's Emergency Planning team Progress report was provided to CEDR in March | OCC's Emergency Planning team have provided drop-in sessions to review these BCPs and provide support the BC authors. The BC steering group met in June to receive feedback from OCC's review of our BCPs. An improvement plan is in place taking account of the recent audit outcomes and OCC's review. | and comments updated 07/08/19 |

| Name and Description | Potential impact | | herent (gro | , | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | al risk leve | | | Mitigating actions (to address control issues) | Comments | Last update |
|--|---|-------------|-------------|--------|---|---|-----------------------------|--------------|--------------|-------------|--------------|--------|-------------------|---|---|---|
| risk | | (| (no Control | ls) | | | | | | exis | sting contr | ols) | travel | | | |
| | | Probability | Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| Emergency Planning (Failure to ensure that local authority has pla in place to respond appropriately to a civi emergency fulfilling it | Unnecessary hardship to residents and/or communities | | | | Key contact lists updated monthly. Emergency Planning Lead Officer defined with responsibility to review, test and exercise plan and to establish, monitor and ensure all elements are covered | Fully | | | | | | | | Emergency plan contacts list being updated monthly and reissued to all duty managers. OCC Emergency Planning providing expert advice and support under a partnership arrangement. Chief Operating Officer meets with ACO Oxfordshire Fire and Rescue quarterly to oversee shared EP arrangements. | | Risk Review 07/08/19 a comments updated. |
| duty as a category one responder | Risk to human welfare and the environment Legal challenge | 4 | 4 | 16 | Added resilience from cover between shared Environmental Health and Community Safety Teams as officers with appropriate skill Senior management attend Civil Emergency training | Fully | Councillor Andrew McHugh | Graeme Kane | Richard Webl | b 3 | 4 | 12 | \leftrightarrow | Supporting officers for incident response identified in the emergency plan and wallet guide Drop in training session now taking place monthly (from June) | were implemented for SNC and CDC in January 2019. Separate Emergency Plans are being created. | |
| | Potential financial loss through compensation claims | | | | Multi agency emergency exercises conducted to ensure readiness | Fully | | | | | | | | covering a range of topics. Senior managers have attended multi-agency exercises and duty | OCC now providing expert advice and support. Active involvement in the LRF Brexit planning arrangements is on-going and a refreshed | |
| | Ineffective Cat 1 partnership relationships | | | | On-call rota established for Duty Emergency Response Co- ordinators Active participation in Local Resilience Forum (LRF) activities | Fully | | | | | | | | manager training with OCC senior managers. On-call rota being maintained | timetable of risk and impact review is in place starting in September. | |
| Health and safety - Failure to comply with | Fatality, serious injury & ill health to employees or members of the public | | | | New Health & Safety Corporate H&S arrangements & guidance in place as part of the newly adopted HSG65 Management System | Fully | | | | | | | | Authority represented at the Local Resilience Forum A new Corporate Health, Safety and Wellbeing Policy was ratified BPM meeting on 17th June. The Corporate arrangements are in | Senior Officer Meeting receives regular updates from Corporate H&S Manager. Relevant | Risk review 06/08/19 - |
| health and safety legislation, corporate policies and corporate H&S landlord | H&S | | | | | Partially | | | | | | | | the process of being updated. These will be finalised by end of October 2019. | updates taken to appropriate committee. Joint Council and Employee Engagement Committee (JCEEC) to be formed by HR in Oct/Nov time. To be in place to ensure robust communication | Mitigating actions |
| responsibilities | Criminal prosecution for failings | | | | Clearly identified accountability and responsibilities for Health and Safety established at all levels throughout the organisation | | | | | | | | | Following the ratification of the new Corporate Health, Safety and Wellbeing Policy in July new AD checklists will be issued. | methods are in place for consultation between HR/H&S and TU. HR AD in the process of co-ordinating JCEEC meetings. First JCEEC meeting took place January 2019 | |
| | Financial loss due to compensation claims | | | | Corporate H&S Manager & H&S Officer in post to formalise the H&S Management System & provide competent H&S advice & assistance to managers & employees. | Partially | | | | | | | | The H&S team are conducting health and safety inspections internally across all services and teams, the health and safety inspection program has been reviewed and the programme started its role out in May 2019. The health and safety internal inspection cover all elements of our overall H&S management system to ensure compliance with our standards. | The Internal Audit programme has undergone a review due to reduction in the resources available to carry out the existing 3 year program. A new 2 year schedule has been developed to replaced the existing schedule. Role out of the new audit schedule commenced in May 2019. | |
| | Enforcement action – cost of regulator (HSE) time | | | | Proactive monitoring of Health & Safety performance management internally | Partially | - | | | | | | | | | |
| Page | Increased sickness absence | 5 | 4 | 20 | Proactive monitoring of Health & Safety performance management externally | Partially | Councillor Lynn Pratt | Adele Taylor | Ceri Harris | 4 | 3 | 12 | \leftrightarrow | Management of H&S training will now be included within the new elearning programme which is in the process of being procured. Risk Assessment Workshop training is being developed. Robust training already in place in Environmental Services. Corporate Arrangements are being updated. These will | Still awaiting final sign off from the HR/Training Manager for training procurement and implementation. Final tweaks being made prior to launch of eLearning package | |
| _ | Increased agency costs | | | | Effective induction and training regime in place for all staff | Fully | | | | | | | | be completed by June 2019. Good awareness in higher risk areas of the business, e.g. Environmental Services. However other areas need improved | | |
| 06 | Reduction in capacity impacts service delivery | | | | Positive Health & Safety risk aware culture | Partially | | | | | | | | awareness of risk assessment process. Reviews of leases and performance monitoring to be reviewed to satisfy the Councils providers/ contractors are managing | properties to ensure that fire risk assessments, | 1 |
| | | | | | Corporate Health & Safety meeting structure in place for co-ordination and | Partially | | | | | | | | significant risks. | water hygiene surveys and asbestos surveys have been completed where required. | |
| | | | | | consultation Corporate body & Member overview of Health & Safety performance via appropriate committee | Partially Fully | | | | | | | | | | |
| | | | | | Assurance that third party organisations subscribe to and follow Council Health & Safety guidelines and are performance managed where required | Partially | | | | | | | | | 1 | |

| | | la | | | | 1 | | | | | | | | | I-m | | |
|---------|---|--|-------------|-------------------------|--------|--|---|--------------------------|---------------|----------------------|-------------|----------------------------|------------------|--------------------|---|---|---|
| Ref | Name and Description of risk | Potential impact | | risk level no Contro | L | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | al risk leve ting contr | l (after ols) | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
| 2019/20 | | | Probability | Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| L09 - | Cyber Security - If there i insufficient security with regards to the data held and IT systems used by the councils and insufficient protection against malicious attacks on council's systems then there is a risk of: a data breach, a loss of service, cyber-ransom. | Financial loss / fine Prosecution – penalties imposed | 4 | 5 | 20 | Managing access permissions and privileged users through AD and individual applications Consistent approach to information and data management and security across the councils Effective information management and security training and awareness programme for staff Password security controls in place Robust information and data related incident management procedures in place Appropriate robust contractual arrangements in place with all third parties that supply systems or data processing services Appropriate plans in place to ensure ongoing PSN compliance Adequate preventative measures in place to mitigate insider threat, including physical and system security Insider threat mitigated through recruitment and line management processes | Fully Fully Partially | Councillor Ian Corkin | Claire Taylor | David Spilsbury | 3 | 5 | 15 | \leftrightarrow | The cyber-essentials plus certification has now been passed. Cyber-security was reviewed by Internal Audit in May 2017 and a review meeting was held on 30th August 2018. The output has been received and signed off with good progress summary noted. The Regional Police Cyber Security Advisor gave the IT management team two training sessions (full cyber awareness Oct18 and table top DR exercise Nov18) followed by a series of all-Council staff awareness sessions in January 2019. Mop-up on e-learning options now being explored by IT and HR. To complete the implementation of the intrusion prevention and detection system. Agreed Terms of Reference and re-implementation of the security forum as the Information Governance Group, with meetings to be held on a minimum quarterly basis chaired by the Information Governance Manager. Develop a comprehensive information security training programme. Cyber Security issues regularly highlighted to all staff. External Health Check undertaken April 2019, executive summary gives us a high security posture and no critical security issues. | | Risk Reviewed 02/08/19 - Mitigating actions updated. |
| L10 - | Safeguarding the vulnerable (adults and children) - Failure to follow our policies and procedures in relation to safeguarding vulnerable adults and children or raising concerns about the welfare | Increased harm and distress caused to vulnerable individuals and their families Council could face criminal prosecution Criminal investigations potentially compromised Potential financial liability if council deemed to be negligent | 4 | 4 | 16 | Safeguarding lead in place and clear lines of responsibility established Safeguarding Policy and procedures in place Information on the intranet on how to escalate a concern Mandatory training and awareness raising sessions are now in place for all staff. Safer recruitment practices and DBS checks for staff with direct contact Action plan developed by CSE Prevention group as part of the Community Safety Partnership Data sharing agreement with other partners Attendance at Children and Young People Partnership Board (CYPPB) Annual Section 11 return compiled and submitted as required by legislation. Engagement with Joint Agency Tasking and Co-ordinating Group (JATAC) and relevant Oxfordshire County Council (OCC) safeguarding sub group | Fully Partially Fully Fully Fully Fully Partially Partially Fully Fully Fully Fully | Councillor Barry Wood | Graeme Kane | Nicola Riley | 3 | 4 | 12 | 1 | Ongoing internal awareness campaigns Ongoing external awareness campaigns Annual refresher and new training programmes including training for new members Continue to attend groups focused on tackling child exploitation | Vacant Safeguarding post has necessitated temporary changes with services making their own referrals directly and sending notification to Safeguarding inbox. Discussions with colleagues at OCC have provided insight but n | reviewed - comments |
| L11 - | Sustainability of Council owned companies and delivery of planned financial and other objectives - failure of council owned companies to achieve their intended outcomes of fail to meet financial objectives | financial and business outcomes Non achievement of business and finance outcomes directly or indirectly impacting on other council services | 3 | 4 | 12 | Annual business planning in place for all companies to include understanding of the link between our objectives being delivered and financial impact for the council Financial planning for the companies undertaken that will then be included within our own Medium term financial plan Ensure strong corporate governance mechanisms are in place Sound monitoring in place of both business and financial aspects of the companies and the impact on overall council performance Training in place for those undertaking roles relating to the companies | Fully Partially Fully | Councillor Tony Illot | Adele Taylor | Dominic Oakeshott | 3 | 4 | 12 | \leftrightarrow | Changes in the shareholder support side line management been put in place. Additional oversight and capacity from senior managers including performance dashboards at CEDR Resilience and support being developed across business to support and enhance knowledge around council companies Skills and experience being enhanced to deliver and support development, challenge and oversight. | Knowledge and experience building take place with training and support as required. Company dashboard now being reviewed by CEDR to understand the impact of what is happening at company level on the council. Review of company governance being undertaken to ensure that we are adhering to best practice | 06/08/19 - Changes in comments section to update latest information, changes on implementatio |

| | | Potential impact | | houset | | Controls | | | | | | | - | | Mitigating actions | | |
|-------|--|--|-------------|-------------------------|--------|---|---|--------------------------|--------------|------------------------|-------------|--------------|--------|--------------------|---|--|--|
| ef | Name and Description of risk | rotential impact | | risk leve (no Contro | L | Contons | Control assessment | Lead Member | Risk owner | Risk manager | | al risk leve | | Direct'n of travel | (to address control issues) | Comments | Last updated |
| 19/20 | | | Probability | Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| | Financial sustainability of third party suppliers including contractors and other partners - the failure of a key partner of supplier impacting on the business of the council | (council businesses, partners, suppliers) are in pace to have sufficient oversight of our suppliers | 3 | 4 | 12 | Business continuity planning arrangements in place in regards to key suppliers | Partially Partially | Councillor Tony | Adele Taylor | Wayne | 2 | 4 | 8 | \leftrightarrow | Meetings take place when required with suppliers to review higher risk areas. Some review of appropriate information in regards to key supplier performance through trade press, information from networks in place. | The Council continues to monitor suppliers financial stability and meets with suppliers when required. Financial company insight being gained through use of monitoring tools and financial advice. | Risk reviewed 06/08/19 - g Changes in comments section to update latest information, changes on |
| | | | | | | | Partially | Illot | | Wellsby | | | | `` | | | implementatic plus added ris manager |
| | Separation and Joint Working - Separation of joint services with SNC and development of joint working partnership with OCC impacts on the | Inability to deliver Council priorities and plans, impacting on quality of services delivered to residents and communities. Reduced resilience and business continuity | | | | | Fully | | | | | | | | Standing item at senior officer meetings - regular review of risk and control measures. Legal advice sought with regards to the employment implications | Final separation proposal for HR approved in July. All services have now either been separated or had proposals approved with implementation underway. There has been some delay in implementing | Risk reviewed 12/08/19 - commentary updated. |
| | provision of services to residents and communities. | Reduced staff morale, increased workload and uncertainty may lead to loss of good people | 5 | 4 | 20 | S113 agreement in place with Oxfordshire County Council | Fully | Councillor Barry Wood | Yvonne Rees | Claire Taylor | . 5 | 3 | 15 | | of re-organisation and separation proposals. Separation tracker and risk register to be circulated at all senior management meetings. | separated services due to recruitment issues at SNC. Service delivery models in place for some services e.g. Payroll where separation is not possible within current timetable. | t |
| | | Opportunities for joint working with OCC take longer to develop than planned delaying potential service improvements for residents and communities. Northamptonshire re-organisation impacts on services being delivered to | | | | Partnership Working Group established with OCC to oversee the development of joint working proposals. On-going service delivery arrangements to SNC set out clearly and underpinned by the | | | | | | | | | Collaboration Agreement to underpin joint working with SNC following the end of the s113 to be agreed. Changing Times staff magazine issued on monthly basis. | Task and Finish groups set up with OCC to progress the Strategic Capability (corporate services) ioint working project. Proposals for two Joint Corporate Directors | |
| | | SNC from CDC, impacting on the quality of services delivered to residents and communities. | | | | Collaboration Agreement with protocols in place for dealing with any emerging issues. | Partially | | | | | | | | Regular communications plan with cascade briefings from Assistant Directors planned quarterly. | between CDC and OCC approved in July. | |
| | Corporate Governance - | Threat to service delivery and performance if good management practices and controls are not adhered to. | | | | ethical walls policy etc. | Partially | | | | | | | | and control measures | S113 Agreement terminates on 16 January 2019. Collaboration Agreement being | Risk reviewed 17/07/19 - N |
| Ċ | regative impact on wice delivery or the | Risk of ultra vires activity or lack of legal compliance Risk of fraud or corruption Risk to financial sustainability if lack of governance results in poor | | | | Clear accountability and resource for corporate governance (including the shareholder role). Integrated budget, performance and risk reporting framework. | Partially Partially Partially | | | | | | | | Review of constitution to take place 2018/19 Implementation of corporate programme office – May 2018 | developed. Executive and Cabinet will consider its adoption on 7 and 14 January 2019 respectively. Service schedules are being | |
| | ib plementation of major projects providing value to customers. | investment decisions or budgetary control. Failure of corporate governance in terms of major projects, budgets or council owned companies impacts upon financial sustainability of the | 4 | 4 | 16 | and programme governance. | Partially | Councillor Barry Wood | Yvonne Rees | Nick Graham | 3 | 3 | 9 | \leftrightarrow | Full review of HR policy to be undertaken during 2018/19 | developed for all services that require ongoing joint working - and these are programmed o be in placed by 16 January 2019. | |
| (| ∞ | councils. | | | | include GDPR, safeguarding etc. HR policy framework. | Partially Partially Partially | | | | | | | | Monitoring Officer to attend management team meetings | | |
| | (contract with HMG) As a result of a lack of experience of this scale | Failure to meet its obligations as a partner within the Growth Deal could see Cherwell as a factor in Government holding back some or all of its funding and/or cease to extend the arrangement beyond 2023. | | | | Appointment of an interim advisor to guide and support delivery of the GD programme and risk management controls | Fully | | | | | | | | A CDC GD programme and programme board capability | CEDR have approved the Year 2 Plan for Growth Deal delivery. Included in the decision was the agreement in principal to deliver the resources required by the Plan. Having the | changes. |
| | delivery there is a risk that inadequate levels of | Accelerated housing numbers delivered to plan late | | | | identify and propose an action plan to manage and bring the issues within control (see 6-week plan) | Partially Fully | | | | | | | | Work stream plans of work (work stream brief, schedule, RAID log) Appropriate engagement with members in support of their advisory/scrutiny at GD Board level | resourced plan in place will enable the residual risk to be managed downwards. However until the resources are available we consider it appropriate that the risk remains unchanged in this period. The programme is now working to the | |
| | Growth Deal governance, resourcing and delivery and that CDC (and its partners) will fail to meet | Cost of infrastructure to accelerate circa 6500 homes within 5-year term significantly beyond 2018 budget cost estimate | 5 | 5 | 25 | Secured approval for CDC GD next stage plan at CEDR 17/12/18 which targets setting up CDC GD programme board, work stream capability and leadership supported by CDC Transformation PMO by end March 19 (see Board paper and Next stage Plan | Fully | Councillor Barry Wood | Paul Feehily | Jonathan MacWilliam | 4 | 3 | 12 | \leftrightarrow | Governance and performance management | approved Year 2 Plan with the Programme Board providing appropriate governance and oversight. Whilst confidence is improving the overall low maturity level of the programme | |
| | its publicly stated Contractual commitments to its Partners and Government over the 5- | accelerated/infrastructure/affordable homes delivered/JSSP progress and delivery | | | | Pronosall Built on CDC PMO RAID principles and developed initial RAID logs for each work stream (capture risks, issues, dependencies and assumptions) to help define "gives and getts" as a basis for holding all to account for defined and transparent baseline deliverv. | Fully | | | | | | | | Improved collaboration working with partners to hold them to account for their part of delivery | means that the Risk level remains at Amber. It is anticipated that should the current trajectory for the programme be maintained the residual risk will improve to GREEN (low risk) within the | |
| | year term. | JSSP Affordable Houses Productivity | | | | | | | | | | | | | Securing approval of a resourced GD Y2 plan to be delivered in a collaborative partnership environment Extending support from interim advisor to end March 19 | current quarter. | |

L04 - Local Plan Risk

The latest Local Development Scheme is that approved by the Executive in December 2018. It includes the programmes for the Partial Review of the Local Plan, the Oxfordshire Plan 2050, a Local Plan Review, the Banbury Canalside Supplementary Planning Document and work on a Community Infrastructure Level (CIL).

Partial Review

A Partial Review of the Local Plan, to assist Oxford with its unmet housing need, was submitted to Government for Examination on 5 March 2018. A preliminary public hearing was held on 28 September 2018. On 29 October, the Inspector advised that the Council could proceed to main hearings. Main hearings were held during the weeks commencing 4 and 11 February 2019. On 13 July 2019, the Council received the Inspector's Post-Hearing Advice Note setting out his preliminary conclusions. In principle, the Inspector is satisfied that the Plan's housing requirement and strategy are appropriate and that there are exceptional circumstances for alterations to the Green Belt. However, he has concerns about proposed development next to Woodstock and suggested that the Council prepare Main Modifications to address this. Officers will need to progress technical work, consult on modifications and submit them following the Council's approval. The Examination will then continue

Oxfordshire Plan 2050

A Growth Deal commitment. The Plan is being prepared by a central Plan team appointed through the Oxfordshire Growth Board. It must be submitted to Government for Examination by March 2020. The Council contributes to the plan-making process as a partner with a view to it being adopted as part of the Development Public consultation on an Issues Paper ended on 25 March 2019. A public 'call for location ideas' ended on 12 April. The central Plan team is evidence gathering and an Options Paper is presently expected to be ready for consultation in November 2019 (subject to the approval of each Council). The overall programme is very tight and may be affected by a future Government announcement on a proposed route for the Oxford-Cambridge

Local Plan Review

Work programming and initial preparatory work is underway to inform Director / Assistant Director discussion. There is a statutory requirement to review Local Plans within five years from adoption (the adopted Local Plan having been adopted in July 2015). The Plan will need to take account of the Oxfordshire Plan 2050 and consequently there are dependencies between the two work programmes.

Banbury Canalside SPD

Work has been stalled due to the need the review the work undertaken to date, particularly in the context of wider business plan objectives, and due to capacity issues within the Planning Policy team. A scope of work is

Community Infrastructure Levy

Not a Local Development Document but a potential means of securing funding for infrastructure to assist overall delivery (should the Council decide to implement CIL). Work on a potential charging levy was paused due to a Government review of how CIL operates but could be recommenced subject to resourcing.



| Í | | | | | | | | | Appendix 4 |
|--|--------|----------------------------|-------------|-----------------|----------|--------------------------------------|---------------------------------------|----------------------------------|---|
| | | | | £000's | 5 | | | | Re-profiling and variances to be updated |
| DESCRIPTION | BUDGET | REPROFILED FROM 2018/19 | ADJUSTMENTS | BUDGET TOTAL | FORECAST | RE- PROFILED BEYOND 2019/20 | Current Month Variances £000 | Prior Month Variances £000 | OUTTURN NARRATIVE |
| Sunshine Centre | 0 | 440 | | 440 | 419 | | (21) | | Scheme was approved 02/07/18 for £372k (made up of £252k S106 and £120k CDC funding) However when the potential o/spend was discussed with Nicola it was discovered that S106 funds were actually £360k plus an additional £72k giving a total of S106 £432k. Plus £8k CDC funding gives a total budget of £440k. Works instructed and contracts signed. Transfer of lease from OCC to CDC in progress. On site from 20/4/19. 25 week programme with completion expected by Nov 19. funding (See KC email 17/12/18) |
| Community Total | - | 440 | - | 440 | 419 | - | (21) | - | |
| Biomass Heating Bicester Leisure Centre | 0 | 14 | | 14 | 0 | | (14) | - | Budget no longer required |
| Whitelands Farm Sports ground | 0 | 0 | | 0 | 0 | | - | - | Final account still under review. Overspend to be funded from S106. There is to be further costs in 2019-20 which will be funded from S106 |
| Solar Photovoltaics at Sports Centres | 0 | 80 | | 80 | 0 | | (80) | - | Budget no longer required |
| Football Development Plan in Banbury | 0 | 20 | | 20 | 20 | | - | - | We forecast to spend £20k on Leisure strategy and feasibility work as allocated |
| North Oxfordshire Academy Astroturf | 0 | 183 | | 183 | 183 | | - | - | Anticipated full spend in 19/20 |
| Bicester Leisure Centre Extension | 0 | 122 | | 122 | 122 | | - | - | Following strategy presented to members and prioritisation. Work due to commence in August 2019 |
| Spiceball Leis Centre Bridge Resurfacing | 0 | 30 | | 30 | 0 | 30 | - | - | Works to be determined post completion of the new bridge connection, as part of the CQ2 project. Could potentially roll into 20/21 |
| Corporate Booking System | 0 | 60 | | 60 | 60 | | - | - | work being undertaken to determine the provision of booking system for sport and leisure through JADU and likely expenditure required for 19/20. Delay partly due to CDC/SNC split. Spend likely Q3/4. |
| Cooper School Performance Hall - Roof, Floor & Seating | 0 | 0 | | 0 | 0 | | - | - | capital scheme completed in 18-19 |

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|----------|--|----------|----------------------------|-------------|-----------------|-----------|--------------------------------------|---------------------------------------|----------------------------------|--|
| | | | | | £000's | 5 | | | | Re-profiling and variances to be updated |
| | DESCRIPTION | BUDGET | REPROFILED FROM 2018/19 | ADJUSTMENTS | BUDGET TOTAL | FORECAST | RE- PROFILED BEYOND 2019/20 | Current Month Variances £000 | Prior Month Variances £000 | OUTTURN NARRATIVE |
| | Cherwell Community Fund | 100 | 67 | | 167 | 167 | | - | - | This is the Cherwell Community Capital Grant. The 18/19 budget was all awarded to community projects in 18/19. However, some of the commitments were not put onto Civica until very recently (due to delays receiving confirmatory information from the recipients). The money will actually go out of the door as the grant aided projects are completed during 19/20. See SB email 02/8/19 in Communities folder |
| | Cooper sports Facility Floodlights | 0 | 65 | | 65 | 64 | | (1) | 1 | Project complete |
| | Fencing Works/Associated Storage | 50 | | | 50 | 50 | | - | - | Tender of contract has commenced. Expect to spend full budget by the end of Q2 |
| _ | Leisure & Sport Total | 150 | 641 | - | 791 | 666 | 30 | (95) | - | |
| 0200 11: | Disabled Facilities Grants | 0 | 749 | 1,093 | 1,842 | 1,400 | | (442) | - | The Council took a 'holiday' from its £375k annual top-up. The Better Care Fund allocation for 19-20 is £1,092,792. Current projection of £1.4m spend but to be reviewed monthly (NB. Spend for this budget invariably accelerates towards the end of the year.) |
| | Discretionary Grants Domestic Properties | 150 | 154 | | 304 | 200 | | (104) | i | Anticipated spend of £100k less than budgeted, therefore this may not be required. |
| | Abritas Upgrade | 33 | 19 | | 52 | 52 | | - | - | Upgrade of Abritas taking place so full spend is expected. |
| | Housing Total | 183 | 922 | 1,093 | 2,198 | 1,652 | - | (546) | - | |
| | Car Park Refurbishments | 0 | 192 | | 192 | 192 | | - | - | Anticipated full spend in 19/20 |
| | Energy Efficiency Projects | 0 | 15 | | 15 | 15 | | - | - | Anticipated full spend in 19/20 |
| - | Glass Bank Recycling Scheme | 0 | 0 | | 0 | 7 | | 7 | 7 | 2 cages supplied not budgeted for |
| - | Public Conveniences | 200 | 50 18 | | 250 18 | 250 18 | | - | - | Anticipated full spend in 19/20 |
| | Off Road Parking Vehicle Replacement Programme | 0 860 | 319 | | 1,179 | 1.200 | | 21 | - | Anticipated full spend in 19/20 On track for 19/20 |
| | Wheeled Bin Replacement Scheme | 0 | 45 | | 45 | 45 | | <u> </u> | - | Anticipated full spend in 19/20 |
| | Urban City Electricity Installations | 0 | 15 | | 15 | 15 | | | - | Anticipated full spend in 19/20 Anticipated full spend in 19/20 |
| | Vehicle Lifting Equipment | 20 | 0 | | 20 | 20 | | | - | Anticipated full spend in 19/20 |
| | Container Bin Replacement | 0 | 20 | | 20 | 20 | | - | - | Anticipated full spend in 19/20 |
| | Commercial Waste Containers | 12 | 0 | | 12 | 12 | | - | - | Anticipated full spend in 19/20 |
| - | On Street Recycling Bins | 25 | 0 | | 25 | 25 | | - | - | Anticipated full spend in 19/20 |
| | Thorpe Lane Depot Capacity Enhancement | 50 | 0 | | 50 | 52 | | 2 | - | Slight Overspend in 19/20 |
| | Environment - Environment | 1,167 | 674 | - | 1,841 | 1,871 | - | 30 | 7 | |
| | Wellbeing, Environmental & Regulatory Total | 1,500 | 2,677 | 1,093 | 5,270 | 4,608 | 30 | (632) | 7 | |
| | Community Centre Refurbishments | 0 | 84 | - | 84 | 84 | · | - | - | Anticipated full spend in 19/20 |
| ſ | The Hill Youth Community Centre | 0 | | | 0 | 0 | | - | - | duplicate code, see 40107 for The Hill project |
| | East West Railways | 290 | 1,160 | | 1,450 | 1,450 | | - | - | Anticipated full spend in 19/20 |

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|---|--------|----------------------------|-------------|-----------------|----------|--------------------------------------|---------------------------------------|----------------------------------|---|
| DESCRIPTION | BUDGET | REPROFILED FROM 2018/19 | ADJUSTMENTS | BUDGET TOTAL | FORECAST | RE- PROFILED BEYOND 2019/20 | Current Month Variances £000 | Prior Month Variances £000 | Re-profiling and variances to be updated OUTTURN NARRATIVE |
| Graven Hill - Loans and Equity | 13,000 | 0 | | 13,000 | 13,000 | | - | - | This drawn based on the funding requirements of Graven Hill but should be drawn in full by the year end. |
| NW Bicester Eco Business Centre | 0 | 68 | | 68 | 68 | | - | - | Anticipated full spend in 19/20 |
| Cher Com Led Prog The Hill Com Centre | 110 | 989 | | 1,099 | 799 | | (300) | - | Project is on target for completion in summer 2019 and is on budget |
| Build Programme Phase 1b | 1,845 | 1,709 | | 3,554 | 3,554 | | - | - | Anticipated full spend in 19/20. Of three schemes in the phase, two have begun and the third i |
| Build Programme Phase 2 | 4,400 | 6,500 | | 10,900 | 10,900 | | - | - | The programme is being reviewed, more will be known by Q2. |
| Place & Growth - Economy & Regeneration | 19,645 | 10,510 | - | 30,155 | 29,855 | - | (300) | - | |
| Place & Growth Total | 19,645 | 10,510 | - | 30,155 | 29,855 | - | (300) | - | |
| Customer Self-Service Portal CRM Solution | 0 | 0 | | 0 | 0 | | - | - | Moved budget so combined with green celll below. Anticipated full spend in 19/20. Comment from Natasha Barnes: This was due to be part of the project for Digital Transformation (JADU) and the pot was due to have moved to ICT last year. Suggest it is rolled over but re-profiled asap was this maybe needed to facilitate separation of the systems associated. PN to review, possible savings. |
| Land & Property Harmonisation | 33 | 216 | | 249 | 227 | | (22) | - | Planned to complete by end of FY - Replacement of Land and Property systems . PN to provide update . Left as 22K u/s to offset HR/Replacement o/s below |
| 5 Year Rolling HW / SW Replacement Prog | 50 | 19 | | 69 | 69 | | - | - | Planned to complete by end of FY - Windows 10/Office 365 roll out and computer replacement. |
| Business Systems Harmonisation Programme | 40 | 0 | | 40 | 24 | | (16) | - | Rolling budget supporting joint teams. Forecasted 16K under budget - offsets 16K o/s in unified comms |
| Upgrade Uninterrupted Pwr Supp Back up / Datacentre | 0 | 19 | | 19 | 19 | | - | - | Migrate remaining services to data centre |
| IT Strategy Review | 0 | 105 | | 105 | 109 | | 4 | - | Engagement ongoing planned to continue to December 2019. Anticipated full spend but will this go over as looks like apx 40K a month? |
| Land & Property Harmonisation | 0 | 0 | | 0 | 0 | | - | - | Planned to complete by end of FY, replacement land and property systems |
| Customer Excellence & Digital Transfer | 0 | 112 | | 112 | 112 | | - | - | Replace CRM system by end of year. |
| Unified Communications | 0 | 112 | | 112 | 128 | | 16 | - | Need to invoice SNC £133,500. Leaves 16K o/s which is offset against project 40057 |
| Information Technology Total | 123 | 583 | - | 706 | 688 | - | (19) | - | |

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| | | | | £000': | s | | | | Re-profiling and variances to be updated |
| DESCRIPTION | BUDGET | REPROFILED FROM 2018/19 | ADJUSTMENTS | BUDGET TOTAL | FORECAST | RE- PROFILED BEYOND 2019/20 | Current Month Variances £000 | Prior Month Variances £000 | OUTTURN NARRATIVE |
| HR / Payroll System replacement | 125 | 0 | | 125 | 147 | | 22 | - | 22K over but license costs included in here need investigating as only current year can be capitlised. |
| HR, OD and Payroll Total | 125 | - | - | 125 | 147 | - | 22 | - | |
| Customers & Service Development Total | 248 | 583 | 0 | 831 | 834 | 0 | 3 | 0 | |
| Financial System Upgrade | 0 | 0 | | 0 | 0 | 0 | - | - | |
| Academy Harmonisation | 87 | 57 | | 144 | 144 | 0 | - | - | The capital pot was established to support the project to transfer the CDC Revs and Bens data from the legacy software system, Northgate, to the Academy system. Although the data migration took place in 2017 there are a number of modules (which came as part of the original system contract) that are still to be implemented including OD customer portal, automation of new claims for benefits and CT discounts/exemptions, templating. These are all in the work plan for 19/20. £57k reprofiled from 18/19 |
| New E-Tenderings Portal for Procurement | 30 | 0 | | 30 | 0 | 0 | (30) | - | Budget for project is no longer required, an additional module to the existing e-tendering portal was purchased. |
| Finance Replacement System | 210 | 0 | | 210 | 210 | 0 | - | - | Currently out to tender, anticipated full spend in 19/20 |
| Finance Total | 327 | 57 | - | 384 | 354 | - | (30) | - | |
| Condition Survey Works | 0 | 2 | | 2 | 0 | 0 | (2) | - | Works completed |
| Bradley Arcade Roof Repairs | 0 | 30 | | 30 | 30 | 0 | - | - | Works partially completed, further investigation required to complete works scope to be created. On target for spend of £30K |
| Community Buildings - Remedial Works | 0 | 0 | | 0 | 0 | 0 | - | 1 | Works completed, PO to be closed |
| Spiceball Riverbank Reinstatement | 0 | 50 | | 50 | 50 | 0 | - | - | Full spend anticipated in 19/20 |
| Banbury Health Centre - Refurbishment of Ventilation, Heating & Cooling Systems | 0 | 253 | | 253 | 100 | 153 | - | - | In design stage, works progressing. Discussions between CDC and tenant regarding extension of the lease. The result of which may affect scope of the project. Project currently paused until resolved. |
| Thorpe Way Industrial estate - Roof & Roof Lights | 0 | 0 | | 0 | (2) | 0 | (2) | - | Works complete and project signed off. |
| Castle Quay 2 | 0 | 45,798 | | 45,798 | 45,798 | 0 | - | - | Programme ongoing, reprofile £45,798K into 19/20 and reprofile £24,667K beyond |
| Castle Quay 1 | 0 | 7,636 | | 7,636 | 4,000 | 3,636 | - | - | Programme ongoing, forecast spend in 19/20 of £4m. Reprofile remaining budget beyond 19/20 |

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| | DESCRIPTION | BUDGET | REPROFILED FROM 2018/19 | ADJUSTMENTS | BUDGET TOTAL | FORECAST | RE- PROFILED BEYOND 2019/20 | Current Month Variances £000 | Prior Month Variances £000 | OUTTURN NARRATIVE |
| Fra | nklins House - Travelodge | 0 | 75 | | 75 | 50 | 0 | (25) | - | Retention payment c£25k payable to the contractor in Aug 19. There will also be some professional fees payable. Expect £50k spend in 19/20 (see SL email 13/5/19 & 06/8/19)) |
| Ηοι | Ising & IT Asset System joint CDC/SNC | 0 | 50 | | 50 | 50 | 0 | - | - | Possible harmonisation project will overtake and therefore this budget/project will move over. Project on hold until decision made. |
| Orc | hard Way - external decorations | 0 | 95 | | 95 | 95 | 0 | - | - | Tender received, to be ordered August 19. On target for full spend in 19/20 |
| Ret | ained Land | 0 | 165 | | 165 | 143 | 0 | (22) | - | Works complete pending final account |
| Tho | rpe Place Industrial Units | 0 | 162 | | 162 | 162 | 0 | - | - | On site, 30 week programme. Project anticipated to be delivered within budget, works to be completed end of Aug 19. Defects identified. Risk identified (time) Witholding £100k which the council may be required to use to repair the defects. |
| Tho | rpe Way Industrial Units | 0 | 135 | | 135 | 135 | 0 | - | - | On site, 30 week programme. Project anticipated to be delivered within budget, works to be completed end of Aug 19. Defects identified. Risk identified (time) Witholding £100k which the council may be required to use to repair the defects. |
| Hor | sefair, Banbury | 0 | 100 | | 100 | 100 | 0 | - | - | Project under review. Previously tendered over budget. Review at Q4 |
| Tho | rpe Lane Depot - Tarmac / drainage | 0 | 110 | | 110 | 110 | 0 | - | - | On site, 30 week programme. Project anticipated to be delivered within budget, works to be completed end of Aug 19. Defects identified. Risk identified (time) Witholding £100k which the council may be required to use to repair the defects. |
| EPO | C certification & compliance works | 0 | 40 | | 40 | 40 | 0 | - | - | On site, 30 week programme. Project anticipated to be delivered within budget, works to be completed end of Aug 19. |
| Tra | mway Industrial Estate, Banbury | 0 | 0 | - | 0 | 15 | 0 | 15 | - | Site survery works not budgeted for in 19/20 |
| The | Mill | 250 | 0 | | 250 | 250 | 0 | i | - | Robert to provide forecast spend for 19/20 and reprofile for 20/21 |
| Ban | bury Museum Upgrade of AHU | 110 | 0 | | 110 | 110 | 0 | - | - | Order being raised for investigation stage which will lead to full design. Full spend anticipated in 19/20 |
| Boo | licote House Fire Compliance Works | 154 | 0 | | 154 | 154 | 0 | - | - | Order raised for design. Review in August/Sept. |
| | Fairway Garage Demolition | 52 | 0 | - | 52 | 52 | 0 | - | - | Full spend anticipated in 19/20. Review Q3 |
| BY | HP Separation of Building to two units | 17 | 0 | | 17 | 18 | 0 | 1 | - | Full costs now known at £18k |

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| | | | | £000' | S | | | | Re-profiling and variances to be updated |
| DESCRIPTION | BUDGET | REPROFILED FROM 2018/19 | ADJUSTMENTS | BUDGET TOTAL | FORECAST | RE- PROFILED BEYOND 2019/20 | Current Month Variances £000 | Prior Month Variances £000 | OUTTURN NARRATIVE |
| Comlpliance Works with Energy Performanc | 169 | 0 | | 169 | 169 | 0 | - | - | Phase one on site, 15 week programme. Project anticipated to be on target, £130k spend for works to be completed end of Aug 19. Design works for Phase two works to commence in September. On target for full spend. |
| Ferriston Roof Covering | 142 | 0 | | 142 | 142 | 0 | - | - | Works being tendered anticipated start date of September. Full spend anticipated in 19/20 |
| Pioneer Square Fire Panel | 20 | 0 | | 20 | 20 | 0 | - | - | Order raised for design. Full spend anticipated in 19/20 |
| Corporate Asbestos Surveys | 150 | 0 | | 150 | 150 | 60 | 60 | - | |
| Corporate Fire Risk Assessments | 60 | 0 | | 60 | 60 | 0 | - | - | Works are being assessed with the consultant. |
| Corporate Water Hygiene Legionella Asses | 35 | 0 | | 35 | 35 | 0 | - | - | Once full scope identified, works will proceed. |
| Corporate Reinstatement Cost Assessments | 59 | 0 | | 59 | 59 | 0 | - | - | Potential to reprofile part works in to 20/21 |
| Works From Compliance Surveys | 195 | 0 | | 195 | 45 | 150 | - | - | |
| Thorpe Place 18_19 | 75 | 0 | | 75 | 75 | 0 | - | - | works tendered July. Forecast start date of Sept for a 4 week project. Full spend anticipated in 19/20 |
| CDC Feasibility of utilisation of proper | 100 | 0 | | 100 | 0 | 100 | - | - | Reprofiled. |
| Property Total | 1,588 | 54,701 | - | 56,289 | 52,215 | 4,099 | 25 | - | |
| Finance Services Total | 1,915 | 54,758 | - | 56,673 | 52,569 | 4,099 | (5) | - | |
| | | | | | | | | | |
| Capital Total | 23,308 | 68,528 | 1,093 | 92,929 | 87,866 | 4,129 | (934) | 7 | 933.56175 - Under Spend |